I-O LAN RPC Print Server

User's Guide

Version 1.37

I-O LAN Print Server User's Guide Version 1.37
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U.S.A.: I-O Corporation
2256 South 3600 West
Salt Lake City, Utah 84119
(801) 973-6767 • Fax: (801) 974-5683

U.K.: I-O Corporation (UK)
9 Centurion Court, Brick Close
Kiln Farm, Milton Keynes MK11 3JB
United Kingdom
44(0)1908 567722 • Fax: 44(0)1908 565599

International: I-O Corporation
2256 South 3600 West
Salt Lake City, Utah 84119
(801) 973-6767 • Fax: (801) 974-5683

Customer Support: I-O Corporation
2256 South 3600 West
Salt Lake City, Utah 84119
(801) 972-1446 • Fax: (801) 973-8042

Internet: http://www.iocorp.com

Code Upgrades: ftp://ftp.iocorp.com/ftp/

TABLE OF CONTENTS

1 Introduction

The I-O LAN RPC Print Server is designed to connect an IBM or IBM compatible twinax or 3270-coax printer to the AS/400 or IBM mainframe using Ethernet topology via SNA and TCP/IP protocols. It lets you retain your investment in expensive, but reliable twinax or 3270-coax printers where you have converted from twinax or 3270-coax to Ethernet.

The I-O LAN RPC Print Server also allows PCs and other ASCII hosts (such as Unix servers, etc) using Windows, OS/2, DOS, etc. to send text (non-rasterized) print jobs across LAN/WANs to SCS twinax or SCS/DSC 3270-coax printers. This increases the valuable nature of your twinax or 3270-coax printers by allowing them to be used for more than just a host printer.

The I-O LAN RPC Print Server (referred herein as the LAN RPC or print server) connects to the IBM host using any one of several protocols. These include SNA(APPC), AnyNet, PPR/PPD, TN5250e, and TN3270e. For AS/400 connectivity, generally TN5250e is used to connect 3812-1 printers while AnyNet is used for all IBM dot-matrix printers as well as page printers. SNA(APPC) can be used for connecting all AS/400 printers if there are no routers in the LAN. IPDS printers will be connected using PPR/PPD (an IBM proprietary TCP/IP protocol) in both the AS/400 and IBM mainframe environments. Other IBM mainframe printers (SCS/DSC types) are connected using TN3270e. You choose the protocol that best fits your needs.

The process to setup the I-O LAN RPC Print Server is as follows:

- Install Acrobat Reader (if not already installed on your PC) to view the User's Guide
- Install the I-O LAN RPC Print Server
- Install the I-O PrintControl utility
- Configure the I-O LAN RPC Print Server for the host connection
- Configure the I-O LAN RPC Print Server for the twinax or 3270-coax attached printer
- Configure the AS/400 or IBM mainframe

1.1 Unpacking

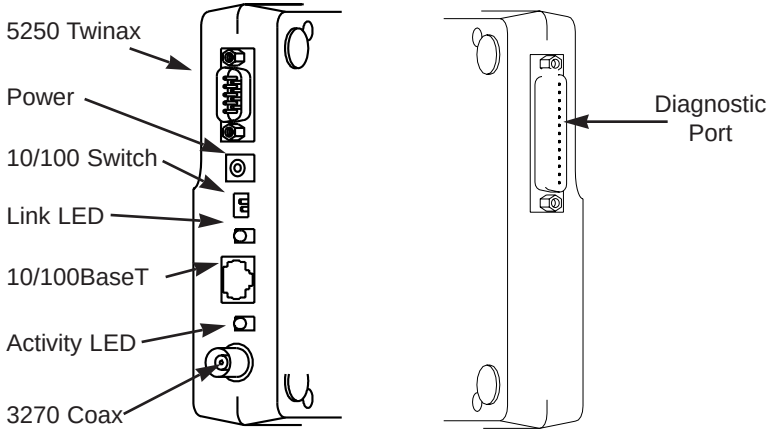
When you receive the interface, check the packaging for water or physical damage, and notify the carrier immediately if any damage is evident.

Keep the original packaging in case the interface needs to be moved or shipped. The following items are included in the package:

- An I-O Print Server
- A CD-ROM containing:
  - I-O Print Server User's Guide
  - I-O PrintControl™ Installation on CD
  - I-O TCP/IP DirectPort™ Installation on CD
- Getting Started Guide
- Power Supply

1.2 About the I-O LAN RPC Print Server

The LAN RPC has labels on both the top and bottom sides that indicate what each of the connectors and LEDs are. Please refer to these labels as you review the following sections on LED Indicators and Connectors.



1.3 LED Indicators

The following is a description of the LEDs found on the left side and top of the LAN RPC:

Link – This green LED located on the side of the print server indicates that the I-O Print Server has established communication with an Ethernet hub and has verified link integrity.

Activity – This green LED located on the side of the print server indicates that the I-O Print Server is detecting signals on the network.

Power – This green LED located on the top cover's upper left corner will be ON indicating that the I-O Print Server has successfully completed its internal self-tests and is READY. If this light blinks slowly, the I-O Print Server is not in operating mode (e.g. during Flash Upgrade). A rapidly blinking light indicates a problem with the I-O Print Server (e.g. failed self-test, faulty power supply,...).

Line Sync – This green LED located on the top cover's upper left corner will be on indicating that the I-O Print Server is connected to a twinax or 3270-coax printer and that the printer is turned on. During the power up cycle this LED will blink while the LAN RPC is connecting to the twinax or 3270-coax printer.

For twinax printers, it will blink about two times per second. For 3270-coax printers, it will blink about four times per second. The default setting for the LAN RPC is for twinax.

LAN Data – This green LED located on the top cover's upper left corner will be ON when network data is received by the I-O Print Server. This light may seem to be blinking at times since the I-O Print Server receives many small data packets in the form of status requests or other inquiries by servers in the network.

Printer Activity – This green LED located on the top cover's upper left corner will be ON while data is being sent to the twinax or 3270-coax printer. It will be OFF when all data has been transmitted to the attached printer.

Printer Error – This green LED located on the top cover's upper left corner will be OFF during operation of the print server. If there is an error condition, this LED will either turn ON or blink. See the Troubleshooting section for more information.

Mode LEDs – These two orange LEDs located on the top cover's lower right corner are associated with the mode button and indicate which I-O Print

Server function is currently active. When both of these orange LEDs are off, the print server is in normal operating mode. Other functions include Self-Test, EBCDIC self test, ASCII self test, diagnostic dump mode, and Restore Factory Defaults. For more information refer to Troubleshooting later in this User's Guide.

1.4 Connector / Switch Descriptions

Power - This connector is used for the 5VDC 2.5A power supply shipped with the I-O Print Server.

10/100BaseT – This connector is used for attaching a 10Base-T or 100BaseT cable. See also the description below of the 10/100 Switch.

10/100 Switch – This switch should only be used when the auto-sensing 10/100BaseT connector does not seem to function properly. The possible settings are shown below. The DOWN position is achieved by moving the switches toward the bottom of the I-O Print Server.

Setting	Switch 1	Switch 2
Auto-sensing (default)	UP	UP
100BaseT Only	DOWN	UP
10BaseT Only	DOWN	DOWN

5250 Twinax – This DB9 port is where the twinax V-cable is attached to the LAN RPC. The twinax line is then attached to the V-cable and the twinax printer. The V-cable is self-terminating (so only one connector is attached leaving the other open).

3270 Coax – This BNC port is where the 3270-coax cable is attached to the LAN RPC.

Diagnostic Port – This DB25 connector is where a standard PC type parallel printer cable is attached for printing of diagnostic reports.

1.5 Network Connectivity

The I-O LAN RPC Print Server acts as a node in the local area network with

its own unique network address. It receives data from across the network in the form of packets. If the data is from an IBM AS/400 or mainframe, the data package are passed on to the twinax or 3270-coax printer in their native format. That format may be SCS, IPDS, or SCS/DSC (LU1/LU3). If the data is from an ASCII host (UNix, Windows, DOS, OS/2, etc.), the ASCII data will be converted to EBCDIC and sent to the twinax or 3270-coax printers.

Note that only SCS or SCS/DSC printers can support this function.

1.6 Multi-Protocol LAN Printing

When printing from ASCII hosts (PC, Unix) the I-O Print Server supports the following protocols:

- TCP/IP (LPR/LPD) - Used by Unix, Netware, Windows 95/98/NT/ME/2000, OS/2.
- IPX/SPX - Used by Netware

Note: Due to the limited ability of IBM SCS printers, only non-rasterized text can be printed from PCs, LANs, Windows, Unix, and other non IBM EBCDIC hosts.

1.7 Multi-Host Printing

The I-O Print Server can support printing from several different types of hosts at the same time. This expands the capability of a printer attached to an I-O Print Server, yet still provides the benefits of a dedicated host-printer relationship.

For example, in LAN printing, you may have Unix systems, PCs and other ASCII type of hosts, all using various combinations of Netware and TCP/IP. All systems can send their printed data to a single I-O Print Server.

The I-O Print Server is also capable of supporting up to 10 different IBM mainframe or AS/400 hosts for the twinax or 3270-coax attached printer (when using TN5250e or TN3270e), greatly expanding the number of hosts that can utilize the printer attached to an I-O Print Server. The twinax or 3270-coax printer must be configured the same on each IBM host.

1.8 Multi-Protocol IBM Host-to-LAN Printing

1.8.1 AS/400-to-LAN Printing

When printing from an AS/400 host the I-O LAN RPC Print Server supports several protocols. Which protocol to use depends on the type of printer being attached to the print server and whether the LAN RPC and printer are located within a local area network or remotely located (using routers.)

For SCS data streams:

- **SNA** - use with all **local SCS** printers where there is not a router between the AS/400 and the LAN RPC. When using this protocol, the AS/400 will automaticall configure the printer device. Very little con figuration is required at the print server.
- **AnyNet** - use with all **remote SCS** printers where routers are used to connect the AS/400 and a remote LAN. When using this TCP/IP pro tocol, the AS/400 will also automatically configure the printer device. Again very little configuration is required at the print server, but much more extensive configuration is required at theAS/400 to set up the first AnyNet device. After that, adding new AnyNet devices are much easier.
- **TN5250e** - use with **3812-1 page printers**. This TCP/IP protocol is self-configuring on the AS/400. Be aware that the AS/400 will only configure a 3812-1 printer device, so this protocol is limited to sup porting only 3812-1 page printers. Very little configuration of the print server is required, and none at the host.

For IPDS data streams:

- **PPR/PPD** - use this IBM proprietary TCP/IP protocol with all **IPDS printers,** whether located locally or remotely. Configuration of the print server is minimal, but extensive configuration is required at the AS/400.

1.8.2 IBM Mainframe Printing

When printing from an IBM maingrame, the I-O LAN RPC Print Server supports two TCP/IP printing protocols. Which protocol too use depends on the type of the 3270-coax printer that is being attached to the LAN RPC.

For SCS/DSC data streams:

TN3270e - use this TCP/IP protocol for the **3287 type SCS/DSC printers.** Configuration of the print server is very simple. However, the mainframe will require much more extensive configuration including the installation of a Telnet Server. A brief overview is included later in this user's guide, but due to many varieties of mainframes telnet servers (both internal and external), configuration of the mainframe must be preformed by either the end-user's in-house systems administrator or an IBM representative.

For IPDS data stream:

- **PPR/PPD** - use this IBM proprietary TCP/IP protocol with all IPDS printers. Configuration of the print server is minimal, but extensive configuration is required at the mainframe. Only certain mainframe operating system support printing od IPDS data over TCP/IP. A brief overview of the process in included later in this user's guide. Configuration of the mainframe must be performed by either the end-user's in-house knowledgeable system administrator or an IBM representative.

The following table shows the association of the various connectivity protocols and data streams supported:

Host	Data type In	Network Protocols	Data to Printer	Printer Type
AS/400	SCS	SNA, AnyNet, TN5250e*	SCS	Twinax
AS/400	IPDS	TCP/IP (PPR/PPD)	IPDS	Twinax
DOS	ASCII (Epson/PPDS)	IPX/SPX, TCP/IP	SCS	Twinax
Windows	ASCII (Generic)	IPX/SPX, TCP/IP (DirectPort)	SCS	Twinax
Unix, NT, other	ASCII (Epson/PPDS)	TCP/IP (LPR/LPD)	SCS	Twinax
Mainframe	SCS/DSC	TCP/IP (TN3270e)	SCS/DSC	3270-Coax
Mainframe	IPDS	TCP/IP (PPR/PPD)	IPDS	3270-Coax
DOS	ASCII	IPX/SPX, TCP/IP (Epson/PPDS)	SCS	3270-Coax
Windows**	ASCII (Generic)	IPX/SPX, TCP/IP (DirectPort)	SCS	3270-Coax
Unix, NT, other	ASCII (Epson/PPDS)	TCP/IP (LPR/LPD)	SCS	3270-Coax

* When using TN5250e for connection to the AS/400, only a 3812-1 page printer may be attached.
** Only the "generic" print driver that sends out text is supported. Set spool file data stream to "raw".

2 Installation

The process to setup the I-O LAN RPC Print Server is as follows:

- Install Acrobat Reader (if not already installed on your PC) to view the User's Guide
- Install the I-O LAN RPC Print Server
- Install the I-O PrintControl utility
- Configure the I-O LAN RPC Print Server for the host connection
- Configure the I-O LAN RPC Print Server for the twinax or 3270-coax attached printer
- Configure the AS/400 or IBM mainframe

2.1 Hardware Installation

1. Perform a self-test of the printer you want to attach (check the printer's User's Guide). Then power OFF the printer.

2. Attach the LAN cable to the I-O Print Server's 10/100 BaseT connector. The print server will automatically sense what speed of Ethernet it is attached to.

   If the Link LED does not come one, you will need to set the 10/100 switch as follows:

Setting	Switch 1	Switch 2
Auto-sensing (default)	UP	UP
100BaseT Only	DOWN	UP
10BaseT Only	DOWN	DOWN

   Note: Do not change the network connector while the I-O Print Server is powered ON.

3. Attach the printer cable and power ON the printer.

4. Connect the power supply to the I-O Print Server.

5. The I-O Print Server will then generate its own self-test and send it to the printer. After the self-test page prints, review it for more information regarding I-O Print Server settings. By default, an I-OPrint Server self-test page will print on the attached printer. This default setting can be

overridden through port specific selections made through the I-O PrintControl utility.

6. At this point you should install the I-O PrintControl software in preparation to configuring the I-O Print Server for the LAN protocols of your choice.

2.2 I-O PrintControl™ Installation

I-O PrintControl is a utility that runs under Windows 3.1, 95/98, NT, or 2000. Before you begin, make sure your PC is attached to the same LAN segment as the I-O Print Server and has at least 2 MB of disk space available. Also, the PC will have to be able to communicate to other network devices via TCP/IP or IPX/SPX.

1. Insert the CD or floppy containing the I-O PrintControl™ utility into your PC's CD-ROM or floppy drive.

2. If you are installing I-O PrintControl on a Windows 3.x or Windows NT 3.x PC, click **File** in the Program Manager, then select **Run**.

   If you are installing I-O PrintControl on a Windows 95/98, Windows 2000, or Windows NT 4.x PC and the autorun feature has been disabled, click **Start**, then select **Run**. Otherwise, the PC will automatically load the I-O startup menu (then go on to step 4 below)

3. Type **d:\autorun** then press **Enter** (d: is your CD-ROM)

4. Click the button on the menu and follow the instructions that appear on your computer screen during the installation process.

The installation creates a separate group for I-O PrintControl. The icon for the I-O PrintControl utility and a help file will appear in the group.

2.3 Using I-O PrintControl

I-O PrintControl is used to configure, monitor, and reset I-O Print Server. Additional functions include downloading of firmware upgrades to the print server and the restoring of factory defaults. By default, the I-O PrintControl utility software uses the TCP/IP protocol to communicate to the I-O Print Server on the network. Novell's IPX/SPX can also be enabled through the

Protocol Menu. The PC running the I-O PrintControl utility has to support at least one of these protocols (TCP/IP or IPX/SPX) to function.

2.4 Where To Now...

From the list below, select the protocol applicable to the printer being attached to the print server and skip to the appropriate configuration section(s):

After you have completed the configuration of these protocols, go to *Chapter 6 LAN RPC Twinax/Coax Configuration* to complete the print server's setup. If the attached printer is an IPDS printer, you will also need to go to *Chapter 7 IBM IPDS Printing.*

3 TCP/IP PRINTING

Refer to this chapter for instructions on setting up TCP/IP connectivity protocols to both the IBM mainframe and AS/400.

If you have not already installed the I-O PrintControl utility, please go back to *I-O PrintControl Installation* (see Section 2.2) and do so now. Then proceed configuring the I-O Print Server and the hosts that you will be printing from. Chapter 3 consists of the following sections:

Note that LPR/LPD is not supported when sending unconverted print jobs (in EBCDIC format) from an IBM mainframe or AS/400. LPR/LPD is, however, supported when printing ASCII jobs from any host system (including Unix, Windows 95/98/NT/2000, Novell, OS/2, etc.) when the printer attached to the LAN RPC is a SCS type printer.

After you have completed the configuration of these protocols, go to *Chapter 6 LAN RPC Twinax/Coax Configuration* to complete the print server's setup. If the attached printer is an IPDS printer, you will also need to go to *Chapter 7 IBM IPDS printing.*

3.1 Configuring the I-O Print Server

3.1.1 Assign TCP/IP Address

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double clicking on the desired print server or by highlighting the desired print server and then pressing the Configure button displayed in the tool bar. Follow these simple steps to configure the I-O Print Server for TCP/IP printing.

1. Select **TCP/IP** by clicking on the white box in front of that selection.

2. The right column titled **Object Information** will display the available configuration parameters.

    a. Enter the TCP/IP address of the I-O Print Server.
    b. If necessary, enter the IP address for the default router and the subnet mask. If you intend to communicate remotely with the print server (for printing or configuration), the default router and subnet mask must be entered here.

3. Click on the **Apply Changes** button on the bottom of the configuration window.

3.1.2 Verify Correct Installation

From the command line (or DOS prompt) of a TCP/IP enabled host type

Ping <TCP/IP address of I-O Print Server>.

If you receive a successful response to the ping command, you have a TCP/IP attached device. To ensure this device is the I-O PrintServer, remove power from the PrintServer and again ping the same TCP/IP address. If the response is successful, you have a duplicated TCP/IP address and need to change the TCP/IP address of the I-O PrintServer. If the response is negative, you can be certain the TCP/IP address of the I-O PrintServer is correct. (Be certain to apply power to the I-O PrintServer after pinging it's TCP/IP address.)

3.1.3 Configuring an I-O Print Server on a Remote TCP/IP Subnet

The I-O PrintControl utility can also change the configuration of an I-O Print Server that is located on a remote TCP/IP subnet. The I-O Print Server must initially be configured with an IP address from a PC running PrintControl that is located within the same TCP/IP subnet as the print server. After this step is completed, the I-O Print Server may be moved to a remote location.

There are two ways to change the configuration of an I-O Print Server that is located on a remote TCP/IP subnet. The first is to have the exact IP address of the print server.

The second is to scan the remote TCP/IP subnet where the I-O Print Server is located. To do this, you will need to have the "subnet mask" and an IP address of any device on that subnet (the device does not have to be an I-O Print Server). Obtain this information from your network manager. With these two pieces of addressing information, the PrintControl utility can scan the remote TCP/IP subnet and find all I-O Print Servers on that subnet.

The following steps will guide you through selecting a remotely or locally attached I-O Print Server:

1. From the menu bar in PrintControl, select the **VIEW** option.

2. Select the **SCAN** option.

    - To scan for a specific I-O Print Server located on a remote TCP/IP subnet:

        a. Check the radio button to the left of the "**Scan for a Single Print Server**" option.

        b. Enter the IP address of the I-O Print Server in the "IP Address" field. You may view the last eight addresses entered in this field by clicking on the down arrow. If the desired IP address is listed, click on that entry.

        c. Click OK.

    - To scan a remote TCP/IP subnet for all I-O Print Servers located on that subnet:

        a. Check the radio button to the left of the "Scan a Remote Subnet".

        b. Enter the address of any device in the remote TCP/IP subnet in the "IP Address" field. You may view the last eight addresses

entered in this field by clicking on the down arrow. If the desired IP address is listed, click on that entry.

c. Enter the remote TCP/IP subnet mask in the "Remote Subnet Mask" field. You may view the last eight subnet mask entries made in this field by clicking on the down arrow. If the desired subnet mask is listed, click on that entry.

d. Click OK.

- To scan for all I-O Print Servers located on the local subnet:

a. Check the radio button to the left of the "**Scan the local subnet**" option.

b. Click OK.

3. Once you have made a selection of scanning the local subnet, a remote TCP/IP subnet, or for a specific I-O Print Server, pressing the Scan button on the button bar will refresh the listing of I-O Print Server(s). From here, you can double click on the desired print server or clicking on the Configure button to view or change the highlighted print server's configuration.

3.1.4 Where to Now . . .

You are now ready to configure the host(s). From here go to the appropriate section for each host to be configured.

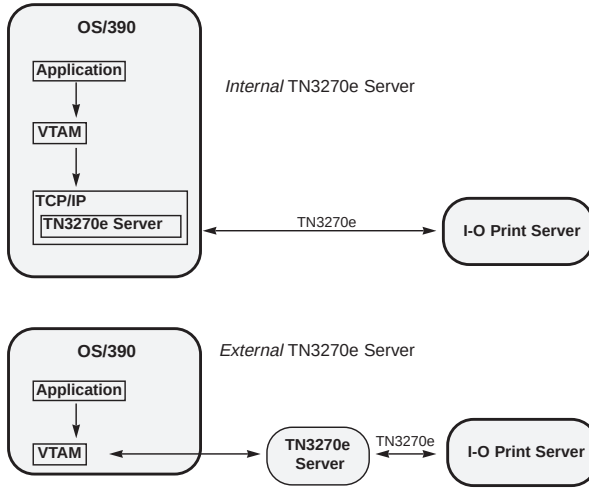
3.2 Configuring the IBM Mainframe for TN3270e

The I-O LAN RPC Print Server communicates to the IBM mainframe via

TCP/IP using the TN3270e protocol. Connection to the IBM mainframe is accomplished through a TN3270e server. The TN3270e server can be either internal to the IBM mainframe or externally attached, such as a channel or LAN-attached gateway. The LAN RPC then accepts SCS/DSC (LU1/LU3) data from the IBM mainframe application through TCP/IP (TN3270e). Printer messages are returned through the same TN3270e link.

Refer to the appropriate IBM mainframe and TN3270e server documentation for configuration instructions.

Once you have assigned a TCP/IP address to the I-O LAN RPC Print Server and verified the address (see section 3.1), go to Section 6.2 3270-Coax Port Configuration to continue the configuration of the I-O Print Server.



3.3 Configuring for IPDS Printing

Once you have assigned a TCP/IP address and verified the address (see section 3.1.1), go to *Chapter 7 - IBM IPDS Printing* to continue the configuration of the AS/400 or IBM mainframe system.

3.4 Configuring OS/400 for TN5250e

TN5250e is an extension of the Telnet display protocol used in IBM AS/400 systems. IBM has limited printer support in TN5250e to only one type of

printer, a 3812-1 SCS Page Printer. Use this protocol only if you are attach-
a 3812-1 printer.

3.4.1 Configuring the AS/400

To configure your AS/400 to support TN5250e printing, the AS/400 must meet the following software requirements:

- Be running OS/400 V3R2 or newer,
- Have the most recent version of Client Access installed on the AS/400 (Client Access for Windows 95/NT V3R1M3 or newer, or Client Access Enhanced for Windows 3.1 V3R1),
- Have the most recent version of the Telnet server installed

The following is a list of the necessary PTFs that support TN5250e. This list is based upon IBM's APAR# II11226 dated January 4, 1999. Newer PTF's may be available - check with IBM for an up-to-date listing.

VERSION	PRODUCT	PTF REQUIRED
Version 4 Release 4	5769TC	SF60281
	5769999	MF23060
	5769SS1	SF61082
Version 4 Release 3 Mod 0:		SF53489
	5769TC1	SF55398
	5769999	MF21682
	5769SS1	SF51877
Version 4 Release 2 Mod 0:		SF53486
	5769TC1	SF47715 & SF49539
	5769999	MF19784
	5769SS1	SF49336, SF47792, SF47400, & SF48804
Version 4 Release 1 Mod 0:		SF53485
	5769TC1	SF49568 & SF47714
	5769999	MF20046
	5769SS1	SF49335

Version 3 Release 7 Mod 0:		SF53483
	5716TC1	SF47713 & SF49569
	5716999	MF19931
	5716SS1	SF47406 & SF49317
Version 3 Release 2 Mod 0:		SF53481
	5763TC1	SF50008 & SF47712
	5763999	MF19563
	5763SS1	SF49121 & SF50345

To determine what version of OS/400 is running on your AS/400, enter at the AS/400 command line, either the **DSPLICKEY** or the **GO LICPGM** command (then press F13, take option 10).

To determine if your AS/400 has these PTF's installed and actively running, use the following steps:

1. At the AS/400 command prompt, type

   DSPPTF

2. Press **F4** to provide the list.

3. Type in the product number, press **<Enter>**.

4. Scroll down to select the desired PTF. The PTF status should be temporarily applied, permanently applied, or superceded.

In addition, the AS/400's system administrator will need to have done the following:

- Make certain that the AS/400 can create virtual devices and that there is a sufficient number of devices available to be created. This is done using the AS/400 command:

  CHGSYSVAL SYSVAL(QAUTOVRT) + VALUE(?)

  The "?" is the maximum number of user-created virtual devices that can be created.

- If the OS/400 version is earlier than V4R2, the Telnet server will need to be started using the AS/400 command:

STRTCPSVR SERVER(*TELNET)

V4R2 and newer versions will automatically start the Telnet server.

After these requirements are met, the AS/400 will automatically configure TN5250e printer devices as 3812 printers.

3.4.2 Configuring the I-O Print Server for TN5250e Printing

1. After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. (Only those I-O Print Servers located on the same LAN segment as the PC where the I-O PrintControl utility is running are seen in the list.) I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

2. Open the configuration dialog box by double clicking on the desired I-O Print Server or by highlighting the desired I-O Print Server and then pressing the Configure button displayed in the tool bar.

3. If the I-O Print Server already has an IP address, proceed directly with step 4. Otherwise, follow these instructions:

   a. Select **TCP/IP** by checking the white box in front of that selection. The right column titled “Object Information” will display the available configuration parameters.

   b. Enter the I-O Print Server **IP Address**

   c. If necessary enter the IP address for the default router and sub-net mask. You may need to get this from your system administrator.

4. Select **TN5250e** by checking the white box in front of that selection in the left column of the I-O PrintControl configuration screen. The right column titled “Object Information” will display the available configuration parameters.
5. The I-O Print Server supports up to 10 IBM hosts. Enter the **Host IP Address** (see your system administrator for this address). A host may not be entered more than one time.

6. In the **Type** field, select the type of IBM host by clicking on the drop down arrow and high lighting the type of host.

7. Click on the **Printer** button to display the **Printer Device Names** screen. The I-O Print Server supports an individual TN5250e printer session for each attached printer. Click on the box for each printer that is attached and enter a printer name (maximum of 8 characters). The I-O 5450 Print Server supports up to three printers (LPT1, LPT2, COM1), all other models support only one printer.

   When the I-O Print Server is reset, the AS/400 will automatically configure a printer device for each attached printer that has been selected and named here.

   The printer must be in the "ready" mode for this auto-configuration to occur.

   If the printer name is left blank, the host AS/400 will still automatically create a 3812 device but will give the printer the name of QPADEVnnnn, with nnnn being a 4-digit number. However, each time the I-O Print Server connects to the host, the nnnn number for the printer may be different. This may cause problems where specific printer name is used in specifying the location of printed output. I-O does not recommend that you let the AS/400 create the printer name.

8. The I-O Print Server will automatically restart a TN5250e printer session on the AS/400 whenever any of the attached printers are powered on. However, at times it may be advantageous to restart a TN5250e printer session while leaving other protocols uninterrupted. This can be accomplished by clicking on the **Restart Now** button.

9. To ensure continued communication with the AS/400 host, the I-O Print Server can be configured to periodically contact the host and attempt to re-establish TN5250e sessions if required. Clicking on the Options button sets these options.

   a. The automatic restarting of a TN5250e session when a printer is powered on is checked by default and cannot be changed. The I-O Print Server will always restart TN5250 sessions when an attached printer is powered on.

b. You may select to have the I-O Print Server **restart sessions every five minutes** that have been terminated by the AS/400 by checking the box to the left of this option.

c. You may also set the I-O Print Server to **restart sessions only upon receiving a TCP/IP PING command** by checking the box to the left of this option. The PING can come from any other device with an IP address or from a specific AS/400 by entering the desired host's IP address in the address field. Leave this field as 0.0.0.0 if you do not want to select a specific host.

d. The I-O Print Server reports the success or failure of an attempt to communicate with the AS/400 by **printing a brief connection status message** on each attached printer.

   For a description of the connection status message, see TN5250e Printing in *Chapter 9 - Trouble Shooting*. Printing of these status messages can be disabled in order to save paper or to preserve alignment of continuous forms. Checking the box to the left of this option will turn this option off.

e. After setting these options, click on the **Return** button.

10. Set up any other protocols desired, then click on the **Apply Changes** button, and exit the PrintControl utility.

3.5 Configuring OS/400 for AnyNet

AnyNet is an IBM gateway technology that allows any application to run over any networking protocol. I-O's implementation of AnyNet allows printing of SNA (APPC) data over TCP/IP, giving users the security and functionality of SNA (APPC) as well as the routability and ease-of-use of the popular TCP/IP protocol.

Use this protocol for all SCS twinax printers.

Proceed with the following steps to configure the I-O Print Server and your AS/400 for AnyNet printing:

3.5.1 AnyNet Configuration Worksheet

As you configure the AS/400 and later the I-O Print Server, you will be asked to supply various names and parameters. To make the process easier, you should retrieve or decide on the information now. Before you proceed, you should enter the requested names and parameters in the following worksheet:

1. *Host Network ID:* _____
   The AS/400's network ID can be retrieved from the network attributes listing: On the AS/400 command line type **DSPNETA** (Display Network Attributes). Press **<Enter>**. The Host Network ID is listed as the **Local network ID**.

2. *Host Control Point Name:* _____
   The AS/400's control point name can be retrieved from the network

attributes listing. On the AS/400 command line type, **DSPNETA** (Display Network Attributes) and press **<Enter>**. The Host Control Point Name is listed as the **Local control point name**. While in the DSPNETA screen, page down to the third page and verify that the field **Allow AnyNet** support is set to *YES. If set to *NO, see Section 3.5.2.1.

3. *I-O Print Server Name:* _____
   Choose a unique name to assign to the I-O Print Server later. This name must comply with the following requirements:
   A. This name must be unique to the AS/400
   B. The name must be no longer than 8 characters.
   C. The name must start with an alpha character (A-Z).
   D. The name must consist of the characters A-Z, a-z or 0-9. Spaces, underscores, slashes, etc. are not accepted.
   E. The first four characters should uniquely identify the device, since the I-O Print Server will automatically create printer devices on your AS/400 using the first four characters of the name you assigned to the I-O Print Server followed by PRTXX.

4. *AS/400 TCP/IP Address:* _____
   The AS/400's TCP/IP address can be retrieved by typing at the AS/400 command line, **cfgtcp** and pressing **<Enter>**. Then select option **1 Work with TCP/IP interfaces**. The correct address for the AS400 will have a line type of *ELAN.

5. *I-O Print Server TCP/IP Address:* _____
   Choose a unique IP address to assign to the I-O Print Server. At the AS400 command line type **cfgtcp** and press **<Enter>**. Choose option **10 Work with TCP/IP host table entries**. Verify Host Name is in the format: *I-OPrintServerName.HostNetworkID.SNA.IBM.COM* (for example: IO5450PS.APPN.SNA.IBM.COM). To create a new IP address or change the host name see section 3.5.2.2

6. *AnyNet Controller Name:* _____
   If you already have an AnyNet Controller defined on your AS/400 and plan to use the I-O Print Server under this controller, enter the AnyNet controller name in the worksheet space above. To check for the name of the AnyNet controller, type at the command line **WRKCFGSTS** then press **F4**. The type is ***CTL** and the Configuration description should be ***APPC**. Press **<Enter>** twice and you will see all the APPC controllers on your system. If you are unsure of the name of the AnyNet controller, you will need to display each controller. To display a

controller, type an "**8**" in front of each controller and press <**Enter**>. Then enter a "5" to display the controller and find the one with the link type of ***Anynw**.

If there is not an AnyNet controller already configured on the AS/400, you will have to create one.

If you are not following I-O's recommended method of using only one AnyNet controller for all your AnyNet devices (including I-O Print Servers), the AnyNet controller name and the AnyNet remote control name must be different from the I-O Print Server Name. If your AS/400 is using more than 254 AnyNet devices, you should configure one AnyNet controller for every I-O Print Server. In this case, the name of the AnyNet controller and the AnyNet remote control point must be the same as the I-O Print Server Name. The AnyNet Controller Name can be up to 10 characters long. See Section 3.5.2.4.

7. *AnyNet Remote Control Point Name:* _____
If you already have an AnyNet Controller defined on your AS/400 and plan to use the I-O Print Server under this controller, do the following: On the AS/400 command line, type **WRKCTLD** and press <**Enter**>. Locate the AnyNet Controller, enter the value "**5**" in front of that controller and press <**Enter**>. Locate the **Remote Control Point** and enter the value in the worksheet space above. Otherwise, if you are not following I-O's recommended method of using only one AnyNet controller for all your AnyNet devices (including I-O Print Servers) and you are creating a new AnyNet controller, the *AnyNet Remote Control Point Name* should be different *from the I-O Print Server Name*.

If your AS/400 supports more than 254 AnyNet devices, you should configure one AnyNet controller for every I-O Print Server. In this case, the *AnyNet Remote Control Point Name* should be the same as the *I-O Print Server Name*.

3.5.2 Configuring the AS/400 for AnyNet

3.5.2.1 Changing the AS/400's Network Attribute

To allow AnyNet communication from your AS/400, the *Allow AnyNet Support* option must be set to **Yes*. You may want to check the current setting first by executing the **DSPNETA** command and then scrolling to the

last page of the available parameters. If the value is set to *No, return to the command prompt (CMD3) and enter the following:

CHGNETA ALWANYNET (*YES)

3.5.2.2 Adding the I-O Print Server to the AS/400 TCP/IP Host Table

1. On your AS/400's command line, type "**cfgtcp**" to enter the configure TCP/IP menu.

2. Select **10 Work with TCP/IP host table entries**. Scroll down and make sure there are no duplicate I-O Print Server addresses.

3. Place a "**1**" in front of the blank line on top of the list to add another TCP/IP device. Press **<Enter>**.

4. Enter the *I-O Print Server TCP/IP* address in the **Internet address** field.

5. Under **Host names: Name...** enter the following:
   I-O Print Server Name.Host Network ID.SNA.IBM.COM
   (for example: IO5450PS.APPN.SNA.IBM.COM)

6. If you wish, you may enter an additional description for the I-O Print Server in the **Text description** field.

7. Press **<Enter>**.

3.5.2.3 Creating an AnyNet Controller

I-O's recommended method for configuring the I-O Print Server is to have only one AnyNet APPC controller on the AS/400. However, this method is limited to attaching a maximum of 254 AnyNet devices (including the I-O Print Server). If you are using more than 254 AnyNet devices, you should skip to the section *Creating One AnyNet Controller for each I-O Print Server* below. Otherwise proceed with these instructions:

1. If you already have an AnyNet Controller defined on your AS/400 skip to step 2. Otherwise, type the following on the AS/400 command prompt:

CRTCTLAPPC CTLD (AnyNet Controller Name**) LINKTYPE (*ANYNW)**
RMTCPNAME (AnyNet Remote Control Point Name**) RMTNETID (*NETATR)**
Press <**Enter**>.

2. **Vary On** the AnyNet controller by typing the following on the AS/400 command prompt:

   WRKCFGSTS *CTL AnyNet Controller Name
   Press <**Enter**>.

3. Type a "**1**" in front of the APPC controller and press <**Enter**>.

3.5.2.4 Alternate Method: Creating One AnyNet Controller for Each I-O Print Server

It is possible to create an individual AnyNet controller for every I-O Print Server installed. However, this approach can be confusing since any programmable AnyNet APPC device (and the printers attached to the I-O Print Server will fall into this category) will randomly configure under the different APPC controllers. Although this does not affect operation, it does make it more difficult to locate and administer the various AnyNet APPC devices.

To create an AnyNet controller specifically for the I-O Print Server type the following on the AS/400 command prompt:

CRTCTLAPPC CTLD (I-O Print Server Name**) LINKTYPE (*ANYNW)**
RMTCPNAME (I-O Print Server Name**) RMTNETID (*NETATR)**
Press <**Enter**>.

3.5.2.5 Changing the AS/400's APPN Remote Configuration List

When using I-O's recommended method of just one AnyNet APPC controller for all AnyNet APPC devices, each I-O Print Server needs to be added to the AS/400's APPN remote configuration list. To accomplish this follow these steps:

1. On the AS/400 command prompt, type

   CHGCFGL *APPNRMT
   Press <**Enter**>.

2. Scroll to the bottom of the displayed list and enter the requested parameters. Refer to the worksheet for the needed information. The other parameters are optional. Press **<Enter>** when done.

Remote Location:	I-O Print Server Name
Remote Network ID:	Host Network ID
Local Location:	Host Control Point Name
Remote Control Point:	AnyNet Remote Control Point Name
Control Point Net ID:	Host Network ID

3.5.3 Configuring the I-O Print Server for AnyNet Printing

1. After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server, as well as on the self-test print out.

2. Open the configuration dialog box by double clicking on the desired I-O Print Server or by highlighting the desired I-O Print Server and then pressing the **Configure** button displayed in the tool bar.

3. If the I-O Print Server already has an IP address, proceed directly with step 4. Otherwise, follow these instructions:

   a. Select **TCP/IP** by clicking on the white box in front of that selection. The right column titled “Object Information” will display the available configuration parameters.

   b. Enter the **I-O Print Server IP address** (see worksheet).

   c. If necessary, enter the IP address for the default router and the subnet mask. You may need to get this from the system administrator.

4. Select **AS/400 AnyNet** by clicking on the white box in front of that selection in the left column of the I-O PrintControl configuration screen.

5. The right column titled “Object Information” will display the available configuration parameters (see worksheet).

a. In the field titled “AS/400 IP Address” enter the **AS/400's TCP/IP address**. Make sure to use the format specified in the field (XXX.XXX.XXX.XXX; e.g. 128.0.1.12)

b. Enter the **Host Network ID**.

c. Enter the **Host Control Point Name**.

d. In the field titled “Interface Control Point Name” enter the **I-O Print Server Name**.

6. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window and **reset** the I-O Print Server. Then **Exit** the PrintControl utility.

7. The I-O Print Server will now automatically create the following devices on your AS/400:

- A 5494 Controller with the first five characters of the "Interface Control Point" name followed by the identifier RMT.

- A printer device for every printer that was attached to the I-O Print Server at the time the new configuration was sent to the I-O Print Server or when the I-O Print Server was last reset. Names for the printer devices are actually given by the AS/400 system and follow this format:

  ABCDPRTXX

  where

  ABCD are the first four characters of the "Interface Control Point";

  PRT is a fixed identifier for printers;

  XX identifies the printer(s) that was(were) actually attached to the I-O Print Server at the time the SNA (APPC) configuration was applied to the I-O Print Server or at the time the I-O Print Server was last reset. XX identifies the printer(s) attached to the I-O Print Server in the following manner:

3.6 Configuring Windows NT V3.x

XX-Value	Printer Attached to I-O MPS physical port	Corresponding logical port with 5250 printer session
00	LPT1	SCS1
01	LPT2	SCS2
02	COM1	SCS3

Make sure your Windows NT workstation has the TCP/IP protocol and the TCP/IP Printing service active. If you are unsure do the following:

1. Go to the workstation's **Main** group and double-click on the **Control Panel** icon.

2. In the **Control Panel**, double-click on the **Network** icon.

3. Review the Installed Network Software list.

If the *TCP/IP protocol* and *Microsoft TCP/IP Printing* service are not found, you must add them before continuing with the instructions below. Consult your Microsoft documentation for more information.

Follow the procedures below to create printers for the I-O Print Server on a Windows NT workstation. If there is more than one printer attached to the I-O Print Server, perform this procedure once for each attached printer.

1. Go to the **Main** program group and open the **Print Manager**.

2. Go to the Print Manager's Printer menu and choose **Create Printer**. . .

3. In the Create Printer's **Printer Name** dialog box, enter a name for the printer.

4. Use the Driver pull-down list to choose a **printer driver** that matches the type of printer that you are creating on the workstation.

5. In the Description text box, enter a **description** that helps you remember

the printer.

6. In the **Print to**: pull-down list, go to the bottom of the list and choose **Other**. . .

7. In the Print Destination dialog box's **Available Print Monitors** list, click on **LPR Port** and choose **OK**.

8. In the **Name or Address of host providing LPD**: text box, enter the IP address you assigned to the I-O Print Server (see section 3.1.1).
9. In the **Name of printer on that machine** text box, enter the physical or logical port of the I-O Print Server that the target printer is attached to (i.e. **LPT1, TCP1**).

   Note: Selecting one of the TCP/IP logical ports will give you added configuration options, such as turning banner (header and trailer) pages off and suppressing blank pages when printing to an HP LaserJet printer.

10. Choose **OK.** The printer attached to the I-O Print Server is now available. Simply select it from your application as you would any other printer.

11. (Optional) Go to Print Manager's **Default** pull-down list and select the new printer as the workstation's default printer.

3.7 Configuring Windows NT V4.x

Make sure your Windows NT workstation has the TCP/IP protocol and the TCP/IP Printing service active. If you are unsure do the following:

1. Click on **Start**, then select **Settings** and lastly **Control Panel**.

2. Double-click on the **Network** icon and review the lists under the **Protocol** and **Services** tabs.

If the *TCP/IP protocol* and *Microsoft TCP/IP* Printing service are not found, you must add them before continuing with the instructions below. Consult your Microsoft documentation for more information.

Follow the procedures below to create printers for the I-O Print Server on a Windows NT workstation. If there is more than one printer attached to the I-O Print Server, perform this procedure once for each attached printer:

1. From the Windows NT desktop click on **Start**.

2. Select **Settings** then open the **Printer** folder.

3. Double click on the **Add Printer** icon.

4. Choose **My Computer**.

5. Select **Add Port**.

6. From the **Available Printer Ports** list double-click on **LPR Port**.

7. In the **Name or address of server providing LPD**: field, enter the **IP address** you assigned to the I-O Print Server (see section 3.1.1).

8. In the **Name of printer or print queue on that server**: field, enter the physical or logical port of the I-O Print Server that the target printer is attached to (i.e. **LPT1, TCP1**)

   Note: Selecting one of the TCP/IP logical ports will give you added configuration options, such as turning banner (header and trailer) pages off and suppressing blank pages when printing to an HP LaserJet printer.

9. Click **OK** and **Close** the Printer Ports screen.

10. From **Add Printer Wizard** screen select the LPR port you just added and press **Next**.

11. Complete the remaining requests from the Windows NT Add Printer Wizard. The printer attached to the I-O Print Server is now available. Simply select it from your application as you would any other printer.

3.8 I-O TCP/IP DirectPort™ Printing for Windows 95/98

I-O Print Servers can be accessed directly from a PC running Windows 95/98 via TCP/IP by installing the I-O TCP/IP DirectPort client software on the PC. Any number of PCs can be easily configured to print directly to a SCS or SCS/DSC printer connected via an I-O Print Server.

SCS twinax and SCS/DSC coax printers can only accept text characters (no graphics or rasterized data). Therefore the "generic" windows print driver must be selected. Also the spool settings must be set to "raw" data.

3.8.1 I-O TCP/IP DirectPort Installation

To install the I-O TCP/IP DirectPort print driver for Windows 95/98, follow these simple steps:

1. Insert the CD or floppy containing the I-O TCP/IP DirectPort utility in the PC's CD-ROM or floppy drive.

2. If installing from a CD and the autorun feature is active, the CD will automatically load the I-O Startup Menu. If the autorun feature has been disabled, click **Start**, select **Run**, type **d:\autorun** (d: represents the drive letter for your CD-ROM drive), then press **Enter**.

   If installing from a floppy drive, click **Start**, select **Run**, type **a:\setup.exe** (a: represents the drive letter of your floppy drive), then press **Enter**.

3. Follow the instructions that appear on your computer screen during the installation process. During this installation process, you will be given the opportunity to either accept the suggested I-O TCP/IP DirectPort peer-to-peer printer port name (IPPort1) or enter a name of your choice. Remember this name as you will need it to complete the configuration process.

3.8.2 Selecting DirectPort Printing

To access a printer attached to a I-O Print Server using the I-O TCP/IP DirectPort print driver, you may either add a new printer to your Windows 95/98 system, or reconfigure an existing printer to use the I-O TCP/IP

DirectPort print driver.

To add a new printer, follow these steps:

1. Click on **Start**, select **Settings**, and then go to **Printers**.

2. Click on the **Add Printer Wizard** icon. Follow the normal Windows process to add a **local** printer. Select generic for the type of printer attached to the I-O Print Server.

3 When the screen appears giving you a listing of the available ports, select **IPPort1 I-O TCP/IP DirectPort** (or the port name you choose during the DirectPort installation process).

4 Click on the **Configure Port…** button.

5 On the Port Configuration screen, enter the TCP/IP address of the I-O Print Server in the **IP Address** field.

6 Specify LPT1 as the physical port that the printer is attached to on the I-O Print Server. Verify that **LPT1** appears in the **Select Device Port…** field. If not, click on the **Select Device Port** button, and select **LPT1**.

7. Make any other desired changes to port configuration. Then click on **OK**.

8. Continue with the remainder of the Add Printer Wizard steps to complete the process.

3.8.3 Removing DirectPort from Windows 95/98

To remove the DirectPort print driver from your Windows 95/98 system, use the standard Windows **Add/Remove Programs** option from within the control panel.

Do not attempt to delete the folder that the DirectPort installation program creates. Doing so will cause the Windows Add/Remove Programs function to fail. In addition, you will not be able to reinstall the DirectPort print driver. If the DirectPort folder has been deleted, you must also delete the IOPMON.DLL file from the Windows/System directory.

4 NOVELL NETWARE PRINTING

Refer to this chapter for instructions on setting up the LAN RPC and Netware fileserver.

Please note that only SCS twinax or SCS/DSC coax printers attached to the LAN RPC can be printed to using a “generic” text Epson FX, or IBM Proprinter print driver from the PC / LAN host. Rasterized data (such as most Windows print drivers send out) can not be converted into EBCDIC text.

4 NOVELL NETWARE PRINTING

If you have not already installed the I-O PrintControl utility, please go back to Section 2.2 - *I-O PrintControl Installation* and do so now. Then skip to the section that applies to your NetWare setup.

After you have completed the configuration of these protocols, go to *Chapter 6 LAN RPC Twinax/Coax Configuration* to complete the print server’s setup. If the attached printer is an IPDS printer, you will also need to go to *Chapter 7 IBM IPDS printing.*

4.1 Controlled or Public Access Printer, Netware 5.x (NDPS), NWAdmin

Under NetWare 5.x printers attached through an I-O Print Server can be configured as Controlled Access or Public Access printers. The instructions below cover both types unless noted otherwise. The following steps are covered:

4.1.1 Prerequisites

To create a Printer Agent under NDPS, the following requirements must be met:

- User must have at least Read, Write, Modify, and Create rights for the destination container where its associated Printer object will reside. This is not necessary when creating a Public Access printer.
- User must be designated as a Manager of the NDPS Manager that will control this Printer Agent.
- A NDPS Broker must be running.
- A NDPS Manager object must be created.

Please refer to your Novell documentation for more information on these requirements. An on-line user's guide can be found at **www.novell.documentation.com.**

4.1.2 Creating a NDPS Printer Object

1. After logging into the Novell network with the above-mentioned rights, start the NetWare Administrator.
2. Creating a printer:

a. When creating a Controlled Access printer, click on the container where you want the NDPS Printer object to reside.

   i. From the Object menu, select **Create**.
   ii. From the displayed list, select **NDPS Printer**. Click **OK**.
   iii. Enter a name of your choice in the NDPS Printer Name field.
   iv. Select **Create a New Printer Agent** as the Printer Agent Source and click **Create**.
   v. If desired, change the default **Printer Agent (PA) Name**, then browse for the **NDPS Manager Name**.

b. When creating a Public Access printer, double-click on the NDPS Manager.

   i. Click on the **Printer Agent List** button on the right side of the displayed window.
   ii. Click **New**.
   iii. Enter a name of your choice in the **Printer Agent (PA) Name** field.

3. Click on the **Novell Printer Gateway** and then click **OK**.

4. If the NDPS Manager has not been loaded before, you will now be prompted to do so. Click **OK**, then respond with **OK** again.

5. Select the most appropriate **Printer Type** and then highlight the **Novell Port Handler** in the bottom window. Click **OK**.

6. Select the appropriate **Connection Type** (see below).

   a. Remote (printer on IPX)
   b. Remote (LPR on IP)
   c. Forward Jobs to a Queue

Note that the last option - Forward Jobs to a Queue - should only be selected if you already have created and linked the following NDS objects: Print Server, Printer, and Print Queue. You should also have configured the I-O Print Server for NDS Print Server mode printing. See “Print Server, Novell NetWare 4.x (NDS), NWAdmin” in this User’s Guide.

7. If you selected “Remote (printer on IPX)” select **Port Type “Other”**.

8. Click **Next**.

   a. If you selected “Remote (printer on IPX)”, specify a **SAP Name** and a **Port Number**. These values will later be used to configure the I-O Print Server. [Note: The SAP Name is specific to the I-O Print Server. If multiple printers are attached to the I-O Print server, then the SAP Name should be different from the name of the Printer Agent, since it will be shared by the other printer(s).]

   b. If you selected “Remote (LPR on IP)”, enter the I-O Print Server’s IP address in the **Host Address** field. In the **Printer Name** field enter TCPx where x corresponds to the I-O Print Server’s physical port(s) as shown on the following table:

Printer Server Type	Physical Port	x Value	TCP/IP Port
Single Port	LPT1 or COM1	1	TCP1

   c. If you selected “Forward Jobs to a Queue”, enter the Queue Name that is associated with the I-O Print Server and a Queue User Name.

9. Click **Finish**. [Note: If you have selected Remote (printer on IPX) your workstation will post an error message. Click OK. Once you have configured the I-O Print Server, this error condition will be resolved.]

10. Select a printer driver for each client operating system. Click **Continue** and then **OK**.

11. Proceed with configuration of the I-O Print Server below.

4.2 Configuring the I-O Print Server

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double-clicking on the desired print server or by high-lighting the desired print server and then pressing the Configure button displayed in the tool bar. Follow these simple steps to configure the I-O Print Server according to the Connection Type you chose above. The options were:

4.2.1 Remote (printer on IPX)

1. Select **NW Remote Printer** by clicking on the white box in front of that selection.

2. The right column titled “Object Information” will display the available configuration parameters.

   a. In the Print Server field enter the SAP Name assigned during step 8A in section “Creating a NDPS Printer Object”.

   b. In the field next to the I-O Print Server’s local port (LPT1) that the target printer is attached to enter the Printer number

3. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

4.2.2 Remote (LPR on IP)

1. If you haven't already done so, assign an IP address to the I-O Print Server. Refer to "Assign TCP/IP Address" for more information.

2. To turn off the printing of the banner page, the trailer page or any possible blank pages configure the TCP/IP logical port: TCP1. On the main Print Server Information screen, click on Printer Ports/Emulation and then on the respective TCP/IP Logical Port.

4.2.3 Forward Jobs to a Queue

If the I-O Print Server isn't already configured for servicing a NDS queue, refer to "Configuring the I-O Print Server" for more information.

4.2.4 Client Configuration

Public Access printers can be configured from any client running the NetWare 5 client software. The user does not have to be signed on to the Novell network. To set up a Controlled Access printer, the client has to be signed on to the Novell network.

4.2.5 Public Access Printers

1. Double-click on the Network Neighborhood icon on the Windows desktop.
2. Double-click on the Entire Network icon.
3. Open the NDPS Public Access Printers folder.
4. Double-click on the desired Public Access printer.
5. Follow the instructions given by the Windows Add Printer Wizard.

4.2.6 Controlled Access Printers

1. Double-click on the Network Neighborhood icon on the Windows desktop.
2. Open the NDS context the NDPS printer object resides in.
3. Locate the desired NDPS printer object and double-click its icon.
4. Follow the instructions given by the Windows Add Printer Wizard.

4.3 Print Server, Novell Netware 4.x (NDS), NWAdmin

Configuring the I-O Print Server as a NetWare Print Server under NDS requires the following steps:

4.3.1 Entering NWAdmin

1. Login to NetWare as ADMIN, or as a user with ADMIN security equivalence.

2. Open the **NetWare Tools group** and double click on **NWAdmin**.

3. Check the current context on the **Title Bar**. If it is incorrect select the appropriate context from the displayed list.

4.3.2 Adding a Print Server Object

1. Using the right mouse button, click the context to which the I-O Print Server is to be added.

2. Select **Create** from the displayed menu.

3. Select **Print Server** and type a **new print server name**.

Important: Observe the following points concerning the I-O PrintServer's name:

- **Do not use more than 19 characters in the I-O Print Server's name**. NWAdmin allows you to enter print server names longer that this, but the I-O Print Server does not support names longer than 19 characters.

- **Do not use spaces in the print server name**. Use dashes or underscores instead. NWAdmin allows spaces in the print server name, but the I-O Print Server does not support this. However, you can use spaces in the names of the queues or printer objects.

4. Click the **Create** button.

4.3.3 Adding Printer Objects

1. Using the Right mouse button, click the context to which the printer is to be added.

2. Select **Create** from the displayed menu.

3. Select **Printer** object.

4. Enter the **new printer name**.

5. Click the **Create** button.

6. At the main NWAdmin screen, double-click the icon for the just created **Print Server**.

7. From the **Print Server** window, click the **Assignments** button.

8. Select **Add**.

9. Select **Printer**.

10. Select **OK**.

11. Select **OK** at the Print Server window.

4.3.4 Adding Print Queue Objects

1. Using the Right mouse button, click the context in which the queue is to be created.

2. Select **Create** from the displayed menu.

3. Select **Print Queue**.

4. At the **Create Print Queue** window, enter the queue name in the **Print Queue Name** field.

5. Select the volume from the **Print Queue Volume** pull down list on the Select Object window.

6. Click **OK.**

7. Click the **Create** button on the **Create Print Queue** window.

8. Double-click the icon for the just-created **Printer**.

9. Click the **Assignments** button.

10. Click the **Add. . .** button.

11. Select the Queue name. This name becomes the selected object.

    Note: The selected printer is automatically set as the default.

12. Click **OK**.

13. Click **OK**.

4.3.5 Configuring the I-O Print Server

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double clicking on the desired print server or by highlighting the desired print server and then pressing the **Configure** button displayed in the tool bar. Follow these simple steps to configure the I-O Print Server as a Novell Netware 4.x NDS Print Server:

1. Select **NW Print Server** by clicking on the white box in front of that selection.

2. The right column titled "Object Information" will display the available configuration parameters.

   a. Replace the default **Print Server Name** (i.e. the I-O serial number) with the Print Server Name assigned during *Adding a Print Server Object* (see section 4.3.2).

   b. If necessary enter the **Password** for this print server object and change the **Ethernet** [frame] **Type** and the **Queue Polling Time**.

   The *Queue List* and *Notify List* are for information only. This information must be changed on the Novell NetWare server.

3. In the left column of the I-O PrintControl screen, click on the white circle in front of **NDS**.

4. Then click the button labeled **NDS**.

5. The right column titled "Object Information" will display the available configuration parameters. Enter the name of the correct **NDS Tree** and **NDS Context** (see section 4.3.2) manually or using the **Browse** button.

6. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

4.3.6 Client Configuration

To enable a client workstation to print to a NetWare queue, a local port must be captured. This can be accomplished using the NetWare User Tools from within MS Windows or through a capture command from the DOS prompt.

To capture a local port using NetWare User Tools from within MS Windows:

1. Open **NetWare User Tools** from your desktop.

2. Click on the **printer icon** on the top tool bar. The client's available ports (LPT1...) will be displayed on the left side of the screen. The available queues (resources) will be displayed on the right.

3. Click on the desired **port**, then on the **queue** you want to capture, and finally on the **Capture** button.

4. Complete the capture process by configuring the **LPT Settings** and making the capture **Permanent** if so desired. Then **Exit** the program.

The same results can be obtained by using the CAPTURE command from the DOS prompt:

1. At the DOS prompt type the following command:

   capture local=*n* **queue=***name*

   where **n** is the number of the LPT port you want to assign the queue to and **name** is the name of the queue you want to capture.

4.4 Print Server, Novell Netware 4.x (NDS), PCONSOLE

Configuring the I-O Print Server as a NetWare print server under NDS requires the following steps:

4.4.1 Adding a Print Server Object

1. Login to Netware as ADMIN, or as a user with ADMIN security equivalence.

2. Start NetWare's **PCONSOLE** program.

3. If necessary, use PCONSOLE's **Change Context** selection to change to the context where you want to install the print server. If you are not sure which context you should install the print server in, install the print server in the context that contains the users that will be using the print server most. For more information about contexts and other NetWare 4.x concepts, see your NetWare manuals.

4. On a piece of paper, write down the context in which you are installing the print server. You can read this from the *Context*: item at the top of PCONSOLE's screen. Later, you will use this information to configure the I-O Print Server.

5. Go to PCONSOLE's **Available Options** menu and choose **Print Servers**. The Print Servers list appears.

6. Press **<Ins>** to add a new print server to the list. The **New Print Server Name** form appears.

7. Enter a name for the new print server and press **<Enter>**.

Important: Observe the following points concerning the I-O Print Server's name:

- **Do not use more than 19 characters in the I-O Print Server's name**. PCONSOLE allows you to enter print server names longer that this, but the I-O Print Server does not support names longer than 19 characters.

- **Do not use spaces in the print server name**. Use dashes or underscores instead. PCONSOLE allows spaces in the print server name, but the I-O Print Server does not support this. However, you can use spaces in the names of the queues or printer objects.

After a moment, PCONSOLE returns to the **Print Servers** list. The new print server appears in the list.

4.4.2 Adding Printer Objects

Perform the procedures below to associate NetWare printer objects with the printers connected to the I-O Print Server's ports. Do this when installing a new I-O Print Server, or when connecting a new printer to the I-O Print Server to service NetWare print queues.

1. If you haven't already done so, start PCONSOLE, and change to the context where the I-O Print Server is installed.

2. In the **Print Servers** list, select the I-O Print Server and press **<Enter>**. The **Print Server Information** menu appears.

3. In the **Print Server Information** menu, select **Printers** and press **<Enter>**. The **Serviced Printers** list appears.

4. Press **<Ins>** to insert a new printer into the print server's **Serviced Printers** list. The **Object, Class** list appears.

5. Navigate the **Object, Class** list to the context where the printer object resides, or where you want to install a new printer object. This should be the context where the majority of the printer's users reside.

6. If the printer you want to add to the **Serviced Printer** list does not exist yet, press **<Ins>** to add a new printer to the Object, Class list. PCONSOLE prompts you for a name, then adds the new printer to the Object, Class list.

7. In the Object, Class list, select a printer to add to the print server's **Serviced Printers** list. If you just added a new printer to the Object, Class list, select that new printer. Then press **<Enter>**. The new printer appears in the print server's **Serviced Printers** list.

8. In the **Serviced Printers** list, select the printer you just added, and press **<Enter>**. The **Printer Configuration** form appears.

   NOTE: Ignore the Printer Type, Configuration, Buffer size, and Sampling Interval items on the Printer Configuration form. These items are not relevant to I-O Print Server installations.

9. Select the **Printer Number** entry, and enter a value from the table below to associate that printer with the I-O Print Server's port.

NetWare Printer Number	Associated Physical Port on I-O Print Server
0	LPT1

10. If you are going to add a print queue to the new printer, proceed to Adding Print Queue Objects below. Otherwise, reset the I-O Print Server by powering it OFF and back ON again or by using the Reset button in the I-O PrintControl Utility.

4.4.3 Adding Print Queue Objects

Perform the procedure below to associate NetWare print queue objects with the I-O Print Server's NetWare Printer objects (see section 4.4.2). Do this when installing a new I-O Print Server, or when adding a new queue to be serviced by an existing NetWare Printer object associated with the I-O Print Server.

1. If you haven't already done so, start PCONSOLE, and change to the context where the I-O Print Server's NetWare Printer object resides. Then select the **Printer** you want to associate the print queue(s) with, and press **<Enter>.** The **Printer Configuration** form appears.

2. Select the **Print queues assigned <see list>** entry and press **<Enter>**. The **Print Queues** list appears. Make sure that there is at least one queue in the list.

3. Press **<Ins>** to add a queue to the Print Queues list. The Object, Class list appears.

4. Navigate the **Object, Class** list to the context where the print queue object resides, or where you want to create a new print queue object. This should be the context where majority of the queue users reside.

5. If the queue you want to add to the Print Queue list does not exist yet, press **<Ins>** to add a new queue to the Object, Class list. PCONSOLE prompts you for a name and volume, then adds the new queue to the Object, Class list.

6. In the Object, Class list, select a **Printer Queue** to add to the printer's Print Queues list. Then press **<Enter>**. The new queue appears in the printer's Print Queues list.

7. Press **<Esc>** several times until the Exit? menu appears. Select **Yes** and press **<Enter>.**

8. If you are installing a new I-O Print Server, proceed to *Configuring the I-O Print Server* below. Otherwise, reset the I-O Print Server by powering it OFF and back ON again or by using the Reset button in the I-O PrintControl Utility.

4.4.4 Configuring the I-O Print Server

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double clicking on the desired print server or by highlighting the desired print server and then pressing the **Configure** button displayed in the tool bar. Follow these simple steps to configure the I-O Print Server as a Novell Netware 4.x NDS Print Server:

1. Select **NW Print Server** by clicking on the white box in front of that selection.

2. The right column titled "Object Information" will display the available configuration parameters.

   a. Replace the default **Print Server Name** (i.e. the I-O serial number) with the Print Server Name assigned during *Adding a Print Server Object* (see section 4.4.1).

   b. If necessary enter the *Password* for this print server object and change the *Ethernet* [frame] *Type* and the *Queue Polling Time*.

   The *Queue List* and *Notify List* are for information only. This information must be changed on the Novell NetWare server.

3. In the left column of the I-O PrintControl screen, click on the white circle in front of **NDS**.

4. Then click the button labeled "**NDS**".

5. The right column titled "Object Information" will display the available configuration parameters. Enter the name of the correct **NDS Tree** and **NDS Context** (see section 4.4.1) manually or using the **Browse** button.

6. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

4.4.5 Client Configuration

To enable a client workstation to print to a NetWare queue, a local port must be captured. This can be accomplished using the NetWare User Tools from within MS Windows or through a capture command from the DOS prompt.

To capture a local port using *NetWare User Tools* from within MS Windows:

1. Open **NetWare User Tools** from your desktop.

2. Click on the **printer icon** on the top tool bar. The client's available ports (LPT1, LPT2,...) will be displayed on the left side of the screen. The available queues (resources) will be displayed on the right.

3. Click on the desired **port**, then on the **queue** you want to capture, and finally on the **Capture** button.

4. Complete the capture process by configuring the *LPT Settings* and making the capture *Permanent* if so desired. Then **Exit** the program.

The same results can be obtained by using the CAPTURE command from the DOS prompt by typing the following command:

capture local=*n* **queue=***name*

where **n** is the number of the LPT port you want to assign the queue to and **name** is the name of the queue you want to capture.

4.5 Remote Printer, Novell Netware 4.x (NDS), NWAdmin

Configuring the I-O Print Server as a NetWare remote printer under NDS requires the following steps:

4.5.1 Entering NWAdmin

1. Login to NetWare as ADMIN, or as a user with ADMIN security equivalence.

2. Open the **NetWare Tools group** and double click on **NWAdmin**.

3. Check the current context on the **Title Bar**. If it is incorrect select the appropriate context from the displayed list.

4.5.2 Optional: Adding a Print Server

If the print server NLM is already running on your Novell server, skip this section and proceed directly to *Adding Printer Objects* - Section 4.3.3 on the Novell Server, otherwise follow these steps:

1. Using the right mouse button, click the context to which the Novell print server is to be added.

2. Select **Create** from the displayed menu.

3. Select **Print Server** and type a **new print server name**.

Important: Observe the following points concerning the print server's name:

- **Do not use more than 19 characters in the print server's name**. NWAdmin allows you to enter print server names longer that this, but the I-O Print Server does not support names longer than 19 characters.

- **Do not use spaces in the print server name**. Use dashes or underscores instead. NWAdmin allows spaces in the print server name, but the I-O Print Server does not support this. However, you can use spaces in the names of the queues or printer objects.

5. Click the **Create** button.

4.5.3 Adding Printer Objects

1. Using the Right mouse button, click the context to which the printer is to be added.

2. Select **Create** from the displayed menu.

3. Select **Printer** object.

4. Enter a new **Printer Name**.

5. Click the **Create** button.

6. Double-click the **Printer** icon for the just-created printer.

7. Click the **Configuration** button.

8. At the **Printer Type** window, select **Other/Unknown**.

9. Optionally, set the IPX/SPX network address.

10. Click **OK**.

11. At the main NWAdmin window, double-click the Novell print server that exists in the context.

12. From the **Print Server** window, click the **Assignments** button.

13. Select **Add**.

14. Select **Printer**.

15. Select **OK**.

16. Select **OK** at the Print Server window.

4.5.4 Adding Print Queue Objects

1. Using the Right mouse button, click the context in which the queue is to be created.

2. Select **Create** from the displayed menu.

3. Select **Print Queue**.

4. At the **Create Print Queue** window, enter the queue name in the **Print Queue Name** field.

5. Select the volume from the **Print Queue Volume** pull down list on the **Select Object** window.

6. Click **OK**.

7. Click the **Create** button on the **Create Print Queue** window.

8. Double-click the **Printer** icon for the just-created printer.

9. Click the **Assignments** button.

10. Click the **Add...** button.

11. Select the Queue name. This name becomes the selected object. The selected printer is automatically set as the default.

12. Click **OK**.

13. Click **OK**.

4.5.5 (Re-) loading the Print Server NLM

1. Go to the **console** of the file server where the print server NLM is running or will be running.

2. If you already have a print server NLM loaded, unload it now by typing

   unload pserver

   at the prompt. Otherwise proceed directly to step 3.

3. (Re-) load the print server NLM by typing the following at the prompt:

   load pserver *pserver_name*

   pserver_name is the name of the existing print server NLM or of the print server created in the section titled "*Optional - Adding a Print Serve*r" (see section 4.5.2).

4.5.6 Configuring the I-O Print Server

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double clicking on the desired I-O Print Server or by highlighting the desired I-O Print Server and then pressing the *Configure* button displayed in the tool bar. Follow these simple steps to configure the I-O Print Server as a Novell Netware RemotePrinter.

1. Select **NW Remote Printer** by clicking on the white box in front of that selection.

2. The right column titled "Object Information" will display the available configuration parameters.

   a. In the **Print Server** field enter then name of the Novell Print Server NLM.

b. In the field next to the I-O Print Server's local port that the target printer is attached to enter the **Printer Number** assigned in the section titled "*Adding Printer Objects*" step 9 (see section 4.5.3) or select the **printer** by name from the pop-up menu.

3. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

4.5.7 Client Configuration

To enable a client workstation to print to a NetWare queue, a local port must be captured. This can be accomplished using the NetWare User Tools from within MS Windows or through a capture command from the DOS prompt.

To capture a local port using NetWare User Tools from within MS Windows:

1. Open **NetWare User Tools** from your desktop.

2. Click on the **printer icon** on the top tool bar. The client's available ports (LPT1...) will be displayed on the left side of the screen. The available queues (resources) will be displayed on the right.

3. Click on the desired **port**, then on the **queue** you want to capture, and finally on the **Capture** button.

4. Complete the capture process by configuring the *LPT Settings* and making the capture *Permanent* if so desired. Then **Exit** the program.

The same results can be obtained by using the CAPTURE command from the DOS prompt:

1. At the DOS prompt type the following command:

   capture local=*n* **queue=***name*

   where **n** is the number of the LPT port you want to assign the queue to and **name** is the name of the queue you want to capture.

4.6 Remote Printer, Novell Netware 4.x (NDS), PCONSOLE

Configuring the I-O Print Server as a NetWare remote printer under NDS requires the following steps:

4.6.1 Optional: Adding a Print Server

If the print server NLM is already running on your Novell server, skip this section and proceed directly to Adding Printer Objects on the Novell Server, otherwise follow these steps:

1. Login to Netware as ADMIN, or as a user with ADMIN security equivalence.

2. Start NetWare's **PCONSOLE** program.

3. If necessary, use PCONSOLE's **Change Context** selection to change to the context where you want to install the print server. If you are not sure which context you should install the print server in, install the print server in the context that contains the users that will be using the print server most. For more information about contexts and other NetWare 4.x concepts, see your NetWare manuals.

4. On a piece of paper, write down the context in which you are installing the print server. You can read this from the Context: item at the top of PCONSOLE's screen. Later, you will use this information to configure the I-O Print Server.

5. Go to PCONSOLE's **Available Options** menu and choose **Print Servers**. The Print Servers list appears.

6. Press **<Ins>** to add a new print server to the list. The **New Print Server Name** form appears.

7. Enter a name for the new print server and press **<Enter>**.

Important: Observe the following points concerning the I-O Print Server's name:

- **Do not use more than 19 characters in the print server's name**. PCONSOLE allows you to enter print server names longer that this, but the I-O Print Server does not support names longer than 19 characters.

- **Do not use spaces in the print server name**. Use dashes or underscores instead. PCONSOLE allows spaces in the print server name, but the I-O Print Server does not support this. However, you can use spaces in the names of the queues or printer objects.

After a moment, PCONSOLE returns to the **Print Servers** list. The new print server appears in the list.

4.6.2 Adding Printer Objects

Perform the procedures below to associate NetWare printer objects with the printers connected to the I-O Print Server' ports. Do this when installing a new I-O Print Server, or when connecting a new printer to the I-O Print Server to service NetWare print queues.

1 If you haven't already done so, start PCONSOLE, and change to the context where the I-O Print Server is installed.

2. In the **Print Servers** list, select the desired Novell print server and press **<Enter>**. The Print Server Information menu appears.

3. In the **Print Server Information** menu, select **Printers** and press **<Enter>**. The **Serviced Printers** list appears.

4. Press **<Ins>** to insert a new printer into the print server's **Serviced Printers** list. The **Object, Class** list appears.

5. Navigate the **Object, Class** list to the context where the printer object resides, or where you want to install a new printer object. This should be the context where the majority of the printer's users reside.

6. If the printer you want to add to the **Serviced Printer** list does not exist yet, press **<Ins>** to add a new printer to the Object, Class list. After you have entered a new name PCONSOLE adds the new printer to the Object, Class list.

7. In the Object, Class list, select a printer to add to the print server's **Serviced Printers** list. If you just added a new printer to the Object, Class list, select that new printer. Then press **<Enter>**. The new printer appears in the print server **Serviced Printers** list.

8. In the **Serviced Printers** list, select the printer you just added, and press <**Enter**>. The **Printer Configuration** form appears.

   NOTE**:** Ignore the Configuration, Buffer size, and Sampling Interval items on the Printer Configuration form. These items are not relevant to I-O Print Server installations.

9. It is recommended, that you use the default **Printer Number**. If you do need to change the number, make sure it uniquely identifies the printer among other printers associated with the Novell print server.

10. In the **Printer Type** field select **Other/Unknown**.

11. Return to the **Available Options** menu by pressing **<Esc>** repeatedly.

4.6.3 Adding Print Queue Objects

Perform the procedure below to associate NetWare print queue objects with the I-O Print Server's NetWare Printer objects (see section 4.6.2). Do this when installing a new I-O Print Server, or when adding a new queue to be serviced by an existing NetWare Printer object associated with the I-O Print Server.

1. If you haven't already done so, start PCONSOLE, and change to the context where the I-O Print Server's NetWare Printer object resides. Then select the **Printer** you want to associate the print queue(s) with, and press **<Enter>** the **Printer Configuration** form appears.
2. Select the **Print queues assigned <see list>** entry and press **<Enter>**. The **Print Queues** list appears. Make sure that there is at least one queue in the list.

3. Press **<Ins>** to add a queue to the Print Queues list. The Object, Class list appears.

4. Navigate the **Object, Class** list to the context where the print queue object resides, or where you want to create a new print queue object. This should be the context where majority of the queue users reside.

5. If the queue you want to add to the Print Queue list does not exist yet, press **<Ins>** to add a new queue to the Object, Class list. PCONSOLE prompts you for a name and volume, then adds the new queue to the Object, Class list.

6. In the Object, Class list, select a **Printer Queue** to add to the printer's Print Queues list. Then press **<Enter>**. The new queue appears in the printer's Print Queues list.

7. If you want to add another queue to the printer's Print Queues list, repeat step 2 through 6 of this procedure.

8. Press **<Esc>** several times until the Exit? menu appears. Select **Yes** and press **<Enter>**.

4.6.4 (Re-)loading the Print Server NLM

1. Go to the **console** of the file server where the print server NLM is running or will be running.

2. If you already have a print server NLM loaded, unload it now by typing

   unload pserver

   at the prompt. Otherwise proceed directly to step 3.

3. (Re-) load the print server NLM by typing the following at the prompt:
   load pserver *pserver_name*

   pserver_name is the name of the existing print server NLM or of the print server created in the section titled "*Optional - Adding a Print Server*" (see section 4.6.1).

4.6.5 Configuring the I-O Print Server

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double clicking on the desired I-O Print Server or by highlighting the desired I-O Print Server and then pressing the *Configure* button displayed in the tool bar.

Follow these simple steps to configure the I-O Print Server as a Novell Netware RemotePrinter.

1. Select **NW Remote Printer** by clicking on the white box in front of that selection.

2. Click the button labeled "**NW Remote Printer**".

3. The right column titled "Object Information" will display the available configuration parameters.

    a. In the **Print Server** field enter then name of the Novell Print Server NLM.

    b. In the field next to the I-O Print Server' local port that the target printer is attached to enter the **Printer Number** assigned in the section titled "*Adding Printer Objects*" step 9 (see section 4.6.2) or select the **printer** by name from the pop-up menu.

4. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

4.6.6 Client Configuration

To enable a client workstation to print to a NetWare queue, a local port must be captured. This can be accomplished using the NetWare User Tools from within MS Windows or through a capture command from the DOS prompt.

To capture a local port using NetWare User Tools from within MS Windows:

1. Open **NetWare User Tools** from your desktop.

2. Click on the **printer icon** on the top tool bar. The client's available ports (LPT1...) will be displayed on the left side of the screen. The available queues (resources) will be displayed on the right.

3. Click on the desired **port**, then on the **queue** you want to capture, and finally on the **Capture** button.

4. Complete the capture process by configuring the *LPT Settings* and making the capture *Permanent* if so desired. Then **Exit** the program.

The same results can be obtained by using the CAPTURE command from the DOS prompt by typing the following:

capture local=*n* **queue=***name*

where **n** is the number of the LPT port you want to assign the queue to and **name** is the name of the queue you want to capture.

4.7 Print Server, NetWare 3.x and 2.x

Configuring the I-O Print Server as a bindery print server under NetWare can be done from within the PrintControl utility. This section contains the following two parts:

4.7.1 Creating NetWare Objects

1. Login to a Netware file server as SUPERVISOR, or as a user with SUPERVISOR security equivalence. If there are more than one file server on your network, log into the one you want to be the I-O Print Server's master file server.

   Important: When installed as NetWare Print Server, the I-O Print Server's master file server must have a name that is no longer than 19 characters. If you file server has a longer name, you must either choose a different file server as the I-O Print Server's master file server, or shorten the file server's name.

2. If you haven't already done so, start the I-O PrintControl utility.

3. Select the desired I-O Print Server from the displayed list. The I-O Print Server are identified through their serial number and network address.

   Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

4. Open the configuration dialog box by double clicking on the desired print server or by highlighting the desired print server and then pressing the **Configure** button displayed in the tool bar.

5. Select **NW Print Server** by clicking on the white box in front of that selection.

6. Then click the button labeled "**NW Print Server**."

7. The right column titled "Object Information" will display the available configuration parameters.

   a. Replace the default **Print Server Name** (i.e. the I-O serial number) with a Print Server Name of your choice.

   Important: Observe the following points concerning the I-O Print Server's name:

   - **Do not use more than 19 characters in the I-O Print Server's name**. PCONSOLE allows you to enter print server names longer that this, but the I-O Print Server does not support names longer than 19 characters.

   - **Do not use spaces in the print server name**. Use dashes or underscores instead. PCONSOLE allows spaces in the print server name, but the I-O Print Server does not support this. However, you can use spaces in the names of the queues or printer objects.

   b. If necessary enter the *Password* for this print server object and change the *Ethernet* [frame] *Type* and the *Queue Polling Time*.

8. In the left column of the I-O PrintControl screen, click on the white circle in front of **bindery**.

9. Then click the button labeled "**bindery**".

10. The right column titled "Object Information" will display the available configuration parameters. Enter the name of the **Master File Server**.

11. Click on the button labeled "**Queues**".

12. Select the I-O Print Server' printer **port** you want to assign queues to from the available options displayed in the field labeled "**Ports**".

13 Add a new queue by typing the name of the new queue into the field labeled "**New Queue Name**".

14. Click on the button next to the "*New Queue Name*" field labeled "**Add** >>".

15. Repeat steps 12 through 14 to add additional queues. Click **OK**.

16. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

17. I-O PrintControl will automatically create the following objects on the NetWare file server:

    - a print server object,
    - print queue object(s) and
    - printer objects for all physical ports on the I-O Print Server

4.7.2 Client Configuration

To enable a client workstation to print to a NetWare queue, a local port must be captured. This can be accomplished using the NetWare User Tools from within MS Windows or through a capture command from the DOS prompt.

To capture a local port using NetWare User Tools from within MS Windows:

1. Open **NetWare User Tools** from your desktop.

2. Click on the **printer icon** on the top tool bar. The client's available ports (LPT1, LPT2,...) will be displayed on the left side of the screen. The available queues (resources) will be displayed on the right.

3. Click on the desired **port**, then on the **queue** you want to capture, and finally on the **Capture** button.

4. Complete the capture process by configuring the *LPT Settings* and making the capture *Permanent* if so desired. Then **Exit** the program.

The same results can be obtained by using the CAPTURE command from the DOS prompt by typing the following:

capture local=*n* **queue=***name*

where **n** is the number of the LPT port you want to assign the queue to and **name** is the name of the queue you want to capture.

4.8 Remote Printer, NetWare 3.x and 2.x , PCONSOLE

Configuring the I-O Print Server as a remote printer under NetWare requires the following steps:

- Adding Print Queue Objects on the Novell Server
- Optional: Adding a Print Server Object on the Novell Server
- Adding Printer Objects on the Novell Server
- Associating Printer Objects with Print Queue Objects
- (Re-)loading the PServer NLM
- Configuring the I-O Print Server
- Client Configuration

4.8.1 Adding Print Queue Objects on the Novell Server

If you are going to set up the I-O Print Server remote printer to use print queues that already exist, skip this section. Otherwise, perform the procedure below to create NetWare print queue objects. Do this when installing a new I-O Print Server, or when adding a new queue to be serviced by an existing NetWare Printer object associated with the I-O Print Server.

1. Login to a Netware file server as SUPERVISOR, or as a user with SUPERVISOR security equivalence. If there are more than one file server on your network, log into the one you want to be the I-O Print Server's master file server.

2. If you haven't already done so, start PCONSOLE.

3. From the **Available Options** menu, select **Print Queue Information** and press <**Enter**>.

4. Press <**Insert**> to add a new queue to the list.

5. Type a queue name, and press <**Enter**>.

6. If you want to add additional queues, repeat steps 3 and 4.

7. Press <**Esc**> until the **Available Options** menu appears.

4.8.2 Optional: Adding a Print Server Object on the Novell Server

If the print server NLM is already running on your Novell server, skip this section and proceed directly to *Adding Printer Objects on the Novell Server*, otherwise follow these steps.

1. From PCONSOLE's **Available Options** menu, select **Print Server Information**.

2. Press <**Ins**>.

3. Enter a name for the new print server and press <**Enter**>.

   Important: Observe the following points concerning the I-O Print Server's name:

   - **Do not use more than 19 characters in the I-O Print Server's name**. PCONSOLE allows you to enter print server names longer that this, but the I-O Print Server does not support names longer than 19 characters.

   - **Do not use spaces in the print server name**. Use dashes or underscores instead. PCONSOLE allows spaces in the print server name, but the I-O Print Server does not support this. However, you can use spaces in the names of the queues or printer objects.

After a moment, PCONSOLE returns to the Print Servers list. The new print server appears in the list.

4. Press <**ESC**> to return to the Available Options menu.

4.8.3 Adding Printer Objects on the Novell Server

Perform the procedures below to associate NetWare printer objects with the printers connected to the I-O Print Server's ports. Do this when installing a new I-O Print Server, or when connecting a new printer to the I-O Print Server to service NetWare print queues.

1. From the **Available Options** menu select **Print Server Information**.

2. In the **Print Servers** list, select the desired Novell print server and press **<Enter>**.

3. Select **Print Server Configuration** and press **<Enter>**.

4. Select **Printer Configuration** and press **<Enter>**.

5. For each of the I-O Print Server ports to which you are connecting a printer select one of the **Not Installed** printers and press **<Enter>**.

6. Assign a **name** to the printer and select the **type** according to the following table :

Printer Attached to I-O Printer Server's Physical Port	NetWare Printer Type
LPT1	Remote Parallel, LPT1

7. Press <**ESC**> and select **Save Changes**? **Yes**.

8. Press <**ESC**> again to return to the **Print Server Configuration** menu.

4.8.4 Associating Printer Objects with Print Queue Objects

1. From the **Printer Server Configuration** menu, select **Queues Serviced by Printer** and press **<Enter>**.

2. Select the printer you want to assign a print queue to and press **<Enter>**.

3. Press **<Insert>** to add a queue to the list.

4. Select the queue that you want the printer to service and press **<Enter>**.

5. Enter a priority level and press **<Enter>**.

6. Press **<Esc>** until the **Exit PCONOLE** dialog box appears. Choose **Yes** and press **<Enter>**.

4.8.5 (Re-) Load the NetWare PServer NLM

1. Go to the console of the file server where the print server NLM is running or will be running.

2. If you already have a print server NLM loaded, unload it now by typing

   unload pserver

   at the prompt. Otherwise proceed directly to step 3.

3. (Re-) load the print server NLM by typing the following at the prompt:

   load pserver *pserver_name*

   pserver_name is the name of the existing print server NLM or of the print server above (see section 4.8.1).

4.8.6 Configuring the I-O Print Server

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double clicking on the desired print server or by highlighting the desired print server and then pressing the Configure button displayed in the tool bar. Follow these simple steps to configure the I-O Print Server as a Novell Netware RemotePrinter.

1. Select **NW Remote Printer** by clicking on the white box in front of that selection.

2. The right column titled "Object Information" will display the available configuration parameters.

   a. In the **Print Server** field enter then name of the Novell Print Server NLM.

   b. In the field next to the I-O Print Server's local port that the target printer is attached to enter the **Printer Name** assigned earlier (see *Adding Printer Objects*, section 4.8.1). Alternately you may enter the Novell **printer number** associated with the printer.

3. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

4.8.7 Client Configuration

To enable a client workstation to print to a NetWare queue, a local port must be captured. This can be accomplished using the NetWare User Tools from within MS Windows or through a capture command from the DOS prompt.

To capture a local port using NetWare User Tools from within MS Windows:

1. Open **NetWare User Tools** from your desktop.

2. Click on the **printer icon** on the top tool bar. The client's available ports (LPT1...) will be displayed on the left side of the screen. The available queues (resources) will be displayed on the right.

3. Click on the desired **port**, then on the **queue** you want to capture, and finally on the **Capture** button.

4. Complete the capture process by configuring the *LPT Settings* and making the capture *Permanent* if so desired. Then **Exit** the program.

The same results can be obtained by using the CAPTURE command from the DOS prompt by typing the following:

capture local=*n* **queue=***name*

where **n** is the number of the LPT port you want to assign the queue to and **name** is the name of the queue you want to capture.

5 SNA (APPC) PRINTING

If you haven't already installed the I-O PrintControl utility, please go back and do so now. Then proceed with the following instructions.

After you have completed the configuration of these protocols, go to *Chapter 6 LAN RPC Twinax/Coax Configuration* to complete the print server's setup. If the attached printer is an IPDS printer, you will also need to go to *Chapter 7 IBM IPDS printing.*

5.1 Configuring the I-O Print Server

After starting the I-O PrintControl utility, select the desired I-O Print Server from the displayed list. The I-O Print Servers are identified through their serial number and network address. Both of these are unique to the specific print server and can be found on the bottom of the I-O Print Server as well as on the self-test print out.

Open the configuration dialog box by double clicking on the desired print server or by highlighting the desired print server and then pressing the **Configure** button displayed in the tool bar. Follow these simple steps to configure the I-O Print Server for SNA (APPC) printing.

1. Select **SNA (APPC)** by clicking on the white box in front of that selection.

2. The right column titled “Object Information” will display the available configuration parameters.

    a. In the field titled "Adapter Address" enter the **Local adapter address** found in the AS/400's line description. If the I-O Print Server is attached to a remote controller or gateway enter the address of the Ethernet adapter of that remote controller or gateway. Make sure to use the format specified in the field (XX:XX:XX:XX:XX:XX). Refer to section 6.2.1 if you need help locating this address on your AS/400.

    b. In the field titled "Host Network ID" enter the **Local network ID** found in the AS/400's network attributes listing. Again, refer to section 6.2.2 if you need more help locating this information.

    c. In the "Host Control Point Name" field enter the **Local control point name** found in the AS/400's network attributes listing.

    d. In the field titled "Interface Control Point Name" enter a **name** for the I-O Print Server. Make sure the name complies with the following requirements:

        1) The name must be exactly 8 characters.

        2) The name must start with a alphanumeric character (i.e. A-Z).

3) The name must consist of alphanumeric (a-z, A-Z) or numeric (0-9) characters only. Spaces, underscores, slashes, etc., are not accepted.

4) The first four characters should uniquely identify the device, since the I-O Print Server will automatically create printer devices on your AS/400 using the first four characters of the name you assigned to the I-O Print Server followed by PRTXX.

3. If you want to configure additional protocols, refer to the respective section. If your configuration of the I-O Print Server is complete, click on the **Apply Changes** button on the bottom of the configuration window. Then **Exit** the utility.

4. The I-O Print Server will now automatically create the following devices on you AS/400:

   a. APPC Controller with the name you assigned as the *"Interface Control Point"*. This step will be omitted if the I-O Print Server is attached to a 5494 controller.

   b. 5494 Controller with the first five characters of the "*Interface Control Point*" name followed by the identifier **RMT**.

   c. A printer device for every printer that was attached to the I-O Print Server at the time the new configuration was sent to the I-O Print Server or when the I-O Print Server was last reset. Names for the printer devices are actually given by the AS/400 system and follow this format:

      *ABCD***PRT***XX*

   where

      ABCD are the first four characters of the "*Interface Control Point*" name;

      PRT is a fixed identifier for printers;

XX identifies the printer(s) that was(were) actually attached to the I-O Print Server at the time the SNA (APPC) configuration was applied to the I-O Print Server or at the time the I-O Print Server was last reset. XX identifies the printer(s) attached to the I-O Print Server in the following manner:

XX-Value	Printer Attached to I-O Print Server physical port	Corresponding logical port with 5250 printer session
00	LPT1	SCS1
01	LPT2	SCS2
02	COM1	SCS3

5.2 Retrieving AS/400 Parameters

This section explains how to locate the parameters needed for the configuration of the I-O Print Server, namely:

5.2.1 Adapter Address (AS/400)

1. Type **WRKLIND** (Work Line Description) on the AS/400's command line. Press **Enter**.

2. Locate the line that the I-O Print Server is attached to from the displayed lines. Enter **5** (Display) in the field in front of that line. Press **Enter**.

3. Locate the **Local adapter address**. This is the value you wanted to find. As you enter it in the I-O PrintControl's menu, make sure to change the format to XX:XX:XX:XX:XX:XX.

5.2.2 Host Network ID and Host Control Point Name

1. Type **DSPNETA** (Display Network Attributes) on the AS/400's command line. Press **Enter**.

2. The *Host Network ID* is listed as the **Local network ID** and the *Host Control Point Name* is listed as the **Local control point name**.

5.2.3 AS/400 Auto Configuration

Make certian that the AS/400 is set up for auto-configuration of new devices by doing the following:

1. On the AS/400 command line type; DSPSYSVAL SYSVAL (QAUTOCFG), then press <ENTER>. The **Auto Configure device** parameter should be set to **1=ON.**

2. On the AS/400 command line type; DSPSYSVAL SYSVAL (QATORMT), then press <ENTER>. The **Auto Configure Remote Controller** parameter should be set to **1=ON.**

3. On the AS/400 command line type; DSPSYSVAL SYSVAL (QAUTORMT), then press <ENTER>. The **Number of devices to auto configure** should be large enough to account for all virtual (APPC) devices on your network. If you are unsure, you may want to increase this number.

4. On the AS/400 command line type; WRKLIND, then press <ENTER>. Enter a **5** to display, or **2** to change in front of the line that the I-O LAN RPC is attached to. Press <ENTER> several times until **Autocreate controller** is displayed in the lower section of the menu options. Verify that the **Autocreate controller** parameter is set to ***Yes.**

6 LAN RPC Twinax/Coax Configuration

The I-O LAN RPC Print Server is designed to connect 5250-type twinax or 3270-type coax printers to their respective IBM host such as an AS/400 or 3270-type mainframe using Ethernet wiring in lieu of twinax or 3270-coax cables. The print server provides connection to the IBM host by way of SNA, AnyNet or TCP/IP (TN5250e or TN3270e) for SCS printers. For IPDS printers, the print server communicates to the IBM host using TCP/IP (PPR/PPD). The print server then converts the incoming Ethernet protocol to either IBM twinax or 3270-coax protocols and sends the data on to the printer. Printer messages are passed back to the IBM host through the same process.

The I-O LAN RPC Print Server also has the capability of accepting ASCII text data from Windows, DOS, Unix (etc.) and converting it to print on the attached SCS twinax or SCS/DSC coax printer. Communication with these ASCII hosts is done using IPX/SPX or TCP/IP. I-O's TCP/IP DirectPort print driver may also be used for Windows 95/98 printing. Only ASCII text data can be converted from ASCII to EBCDIC and passed on to a SCS twinax or SCS/DSC coax printer. It is important to note that Windows print drivers generally output rasterized data which cannot be processed by IBM SCS printers. Therefore, for Windows printing, choose the "generic" print driver, and set the spool settings to pass on "raw" data. The print server will also accept non-rasterized Epson FX or IBM Proprinter (PPDS) dot matrix data streams which it converts into the appropriate twinax or 3270-coax printer data streams.

The following table shows the association of the various connectivity protocols and data streams supported:

Host	Data type In	Network Protocols	Data to Printer	Printer Type
AS/400	SCS	SNA, AnyNet, TN5250e*	SCS	Twinax
AS/400	IPDS	TCP/IP (PPR/PPD)	IPDS	Twinax
DOS	ASCII (Epson/PPDS)	IPX/SPX, TCP/IP	SCS	Twinax
Windows	ASCII (Generic)	IPX/SPX, TCP/IP (DirectPort)	SCS	Twinax
Unix, NT, other	ASCII (Epson/PPDS)	TCP/IP (LPR/LPD)	SCS	Twinax
Mainframe	SCS/DSC	TCP/IP (TN3270e)	SCS/DSC	3270-Coax
Mainframe	IPDS	TCP/IP (PPR/PPD)	IPDS	3270-Coax

DOS	ASCII	IPX/SPX, TCP/IP (Epson/PPDS)	SCS	3270-Coax
Windows**	ASCII (Generic)	IPX/SPX, TCP/IP (DirectPort)	SCS	3270-Coax
Unix, NT, other	ASCII (Epson/PPDS)	TCP/IP (LPR/LPD)	SCS	3270-Coax

* When using TN5250e for connection to the AS/400, only a 3812-1 page printer may be attached.
** Only the "generic" print driver that sends out text only is supported. Set spool file data stream to "raw".

To setup the I-O LAN RPC Print Server, you will need to select which protocol you are using to communicate between the IBM host and the print server and designate whether the printer is attached using twinax or coax. For 3270-coax printers, you will also have to identify if the printer is an IPDS printer. You may also need to customize how the twinax or 3270-coax printer treats some of the instructions coming from the IBM hosts.

If you have not already installed the I-O PrintControl utility, please go back to the *Installation* chapter and do so now. Then perform the LAN connectivity configuration of the print server using the *TCP/IP Printing, Novell Netware Printing, or SNA (APPC) Printing* chapters. Use this chapter to complete the configuration of the print server emulation function.

6.1 Twinax Port Configuration

The twinax port is configured using the I-O PrintControl utility. From the PC where the PrintControl utility is installed, select the appropriate I-O LAN RPC Print Server you wish to configure.

1. From the PrintControl utility's main window, highlight the desired print server, then click on the **Configure** button, or double-click on the desired print server.
2. After performing the necessary protocol configurations (if not already completed), click on the **Printer Ports/Emulations** button.
3. Click on the **radio button to the left** of the Twinax Port button to activate the twinax port.
4. Click on the **Twinax Port** button to display the twinax port configuration options.

5. Using the check boxes or drop down menus, you can now customize how the attached twinax printer will function.
   a. **Print Configuration Report**: Check this option if you want to have the print server's configuration report printed on the printer attached to this port. The configuration report is printed each time the print server is powered-on or reset, and lists the current values of the unit's configuration parameters. An unchecked box is the default setting.
   b. **Busy on Commands**: The twinax protocol requires printers to report BUSY after a command is received. Some faster IBM and compatible printers do not do this. Choose "No" to disable checking for BUSY. The default setting is "Yes".
   c. **Busy on Data**: The twinax protocol requires printers to report BUSY after data is received. Some faster IBM and compatible printers do not do this. Choose "No" to disable checking for BUSY. The default setting is "Yes".
   d. **IBM 5256 Emulation**: A true IBM 5256 printer will halt and report an error when a LPI command is received. However, some printers such as the IBM 5262 emulate a 5256 printer, and will receive LPI commands. You may choose to "Send LPI" or "Don't send LPI" (which is the default).
6. If there are any other configuration changes you wish to make, do so. Then click on the **Apply Changes** button and reset the print server to complete the process.

6.2 3270-Coax Port Configuration

The 3270-type coax port is configured using the I-O PrintControl utility. From the PC where the PrintControl utility is installed, select the appropriate I-O LAN RPC Print Server you wish to configure.

1. From the PrintControl utility's main window, highlight the desired print server, then click on the **Configure** button, or double-click on the desired print server.
2. After performing the necessary protocol configurations (if not already completed), click on the **Printer Ports/Emulations** button.
3. Click on the radio button to the left of the Coax Port button to activate the 3270-coax port.
4. Click on either the **IPDS** or **SCS** radio button to the right of the Coax Port button to indicate which type of printer is attached to the

print server.

5. Click on the **Coax Port** button to display the 3270-coax port configuration options.
6. Using the check boxes or drop down menus, you can now customize how the attached 3270-coax printer will function.
   a. **Print Configuration Report**: Check this option if you want to have the print server's configuration report printed on the printer attached to this port. The configuration report is printed each time the print server is powered-on or reset, and lists the current values of the unit's configuration parameters. This report can be printed on as many of the attached printers as you wish.
   b. **CPI Support**: Use this option to select the character per inch (CPI) capabilities of the 3270-coax printer. This option must match the 3270-coax printer's capabilities.
   c. **NLQ Support**: Use this option to select whether the 3270-coax printer is capable of printing text in standard, draft or near letter quality (NLQ) mode. This option must match the 3270-coax printer's capabilities.
7. If there are any other configuration changes you wish to make, do so. Then click on the **Apply Changes** button and reset the print server to complete the process.

6.3 ASCII Printing Configuration

The I-O LAN RPC Print Server is capable of receiving text data from ASCII hosts such as PCs running DOS, Windows or OS/2, as well as Unix systems and other ASCII hosts. The ASCII data is converted into EBCDIC. The print server also converts the Epson FX or IBM Proprinter PPDS dot matrix command structure into the appropriate IBM SCS twinax or 3270-coax SCS/DSC printer commands. Due to differences between the IBM twinax and 3270-coax printers and ASCII printers, you may need to customize some of the conversion parameters to obtain the best print outs.

1. From the PrintControl utility's main window, highlight the desired print server, then click on the **Configure** button, or double-click on the desired print server.
2. After performing the necessary protocol configurations (if not already completed), click on the **Printer Ports/Emulations** button.
3. Click on the **Printer Emulation** button. Using the drop down menus, you will select the type of **ASCII print driver** that is sending data to the print server as well as the **code page** that is being used to define the

ASCII characters.

a. **ASCII Printer Emulation**: Use this option to select the type of ASCII printer data stream that is being received by the print server from the ASCII host (a PC, a LAN server, or other ASCII host). You need to make the same selection here as used on the ASCII host so that the print server can convert the incoming ASCII data stream into the appropriate EBCDIC data stream for the attached twinax or 3270-coax printer. For example, on the ASCII host (such as a PC), you have selected Epson FX as the type printer you want to print to, you would also select Epson FX here. Note that only text can be printed. The options available are both dot matrix: Epson FX or IBM Proprinter PPDS (which is the default).

b. **ASCII Character Set**: Use this option to select the code page that is being used for the data stream coming from the ASCII host (a PC, a LAN server, or other ASCII host). The Code Page selected here must match the ASCII host's. The print server needs to know this in order to convert the characters from ASCII to EBCDIC properly. Code Page 850 or Code Page 437 (also known as PC Set 2) are available. Code Page 437 is the default.

4. Click on the **SCS Conversion** button. Using the drop down menus, you will make selections about how character per inch, line feed, and carriage returns are handled.

a. **Sheet Feed Command**: Use this selection to indicate whether sheet feeder commands in the incoming ASCII data stream will be passed on to the twinax or 3270-coax printer in the form of bin commands. The available options are "Send Bin Commands" and " Not Supported" (default).

b **Adjust Position on CPI Change**: Characters per inch (CPI) changes that occur in the middle of a line can result in overprinting or gaps in the text. Use the "Yes" option to adjust the positioning of the text when a CPI change occurs. Use the "Yes +5 positions" to correct an error of five print positions that can occur when printing from IBM PC Support or Client Access. If "No" is selected, the twinax or 3270-coax printer will recalculate the beginning position for the new CPI and start printing at that point. For example, if the original CPI was 12, and 48 characters had been printed, then a 10 CPI command was received, the printer would recalculate the beginning for the remainder of the text on that line at 4.9 inches in from the left margin. This would leave a gap of .9 inches as the 12 CPI text would have stopped at 4 inches in from the left margin. Like wise, a change to 15 CPI would cause an overprint to occur of

about 1.67 inches of text because the previous text ended at 4 inches in from the left margin and the new text began at 2.34 inches in from the left margin. The available options are “Yes”, “Yes, +5 Positions”, and “No” (default).

c. **Adjust MPP on CPI Change**: IBM twinax and 3270-coax printers maintain a Maximum Print Position (MPP) even when CPI changes. MPP normally is associated with the CPI (10 CPI has a MPP of 132 associated with it, 15 CPI has a MPP of 198, and so on). Using this option will cause the print server to adjust the twinax or 3270-coax printer’s MPP so that the maximum amount of text can be printed on a line. For example, if you had been printing at 10 CPI, the MPP would have been 132. If you then change to 15 CPI part way through the line, the IBM twinax or 3270-coax printer would not adjust the MPP but would start a new line when 132 characters had been printed. On an IBM printer this would result in a line wrapping in the wrong place followed by a short line. The entire page would be thrown out of alignment, possibly even pushing a line or two onto the next page which would in itself be a short page. The I-O Print Server will adjust the MPP so that the entire line is used, even though part of the characters are compressed. The available options “No”, and “Yes” (default).

d. **Send LF for ESC J:** ESC J is an ASCII command that can be used to move the printing down in increments of x/216 inches. Since twinax printers cannot do this, you have the option of simply ignor ing such commands or sending a line feed (LF) to the system printer every time the LAN RPC receives an ESCJ command. The options are “Yes” and “No” (default).

e. **Change CR to NL**: Some ASCII jobs expect the printer to do a New Line (NL) when a Carriage Return (CR) is received. A NL is defined as a CR and a Line Feed (LF) which positions the cursor at the beginning of the next line. With “No” selected, the print server will send a CR to the printer when a CR is received from the ASCII host. A CR simply moves the cursor to the beginning of the current line (but not the beginning of the next line). The options are “Yes” and “No” (default).

f. **Change LF to NL**: Some ASCII jobs (primarily UNIX) expect the printer to do a new line (NL) when a line feed (LF) is received. A NL is defined as a carriage return (CR) and a LF which positions the cursor at the beginning of the next line. With “No” selected, the LAN RPC will send a LF to the printer when a LF is received from the ASCII host. A LF simply moves the cursor to the next line (but

not the beginning of the next line. The options are “Yes” and “No” (default).

g. **PC Support +5 Fix**: With “Yes” selected the interface will correct an error of five (5) print positions that can occur when printing from IBM PC Support (now Client Access). The options are “Yes” and “No” (default).

h. **Command Pass-Thru**: Command Pass-Thru (CPT) is a useful feature that allows access to printer features that may not be available through the standard ASCII driver. When using CPT, printer-specific commands are sent with the print data from the host. The commands are in EBCDIC hex format and are flagged with the CPT identifiers “&%”. When the print server receives CPT commands, it will not attempt to interpret them, but will “pass the command through” to the printer. The options are “No” and “Yes” (default).

5. If there are any other configuration changes you wish to make, do so. Then click on the **Apply Changes** button and reset the print server to complete the process.

6.4 Command Pass-Thru™

The I-O Command Pass-Thru (CPT) feature can be used to access all of the built-in features of a SCS or SCS/DSC printer, even if those features are not normally available through the ASCII host software, especially if you must use a generic print driver (such as in Windows). Printer-specific command sequences are inserted into the data sent to the twinax or 3270-coax non-IPDS printer from the host. The Print Box recognizes these special sequences and "passes the command through" to the printer. The steps below describe how to use I-O Command Pass-Thru.

1. Find the command for the print feature in the printer's manual.
2. Convert the printer command to EBCDIC hexadecimal.
3. Place the Command Pass-Thru delimiter &% into the document at the point where the feature is to take effect. This signals the start of the print feature. Enter the printer command in EBCDIC hexadecimal code, then enter the delimiter &% again. You may enter a space between hexadecimal code pairs to make the command easier to read, however, do not put spaces between the delimiter and the hexadecimal characters.
4. To change the print feature back, move the cursor to the point in the text where the print feature is to be changed. Enter the delimiter, the new printer command, and then the delimiter again. For example;

2B D2 04 29 00 0F is the command in EBCDIC hexadecimal code for 15 CPI printing on printers supporting this feature. 2B D2 04 29 00 0A is the command in hexadecimal for 10 CPI printing. So, to begin 15 CPI printing, enter the command as follows:

&%2B D2 04 29 00 0F&%

Then, to change printing back to 10 CPI, enter:

&%2B D2 04 29 00 0A&%

Only characters from 00 to FF are recognized (alphabetical characters must be in upper case). Errors in the Command Pass-Thru sequence will cause the Print Box to ignore the command and printing will resume at the point the error occurred.

Command Pass-Thru may invalidate horizontal spacing. Although the command is displayed on the screen, the Print Box treats it as a command and it is not printed. If part of the sequence is printed, an error has been made while entering the codes. Check the document and make sure you are using the correct format and EBCDIC hexadecimal characters.

Avoid sending codes that would move the print position during Command Pass-Thru. Since the Print Box does not process these commands, it cannot keep track of the print position changes, and this may affect the position of following characters and page layout.

I-O Command Pass-Thru strings can also be sent to the printer by typing them on the ASCII or IBM host screen and pressing the print screen key.

7 IBM IPDS PRINTING

The I-O LAN RPC Print Server is designed to pass through all IPDS commands it receives from the IBM host.

The LAN RPC uses IBM's proprietary TCP/IP protocol, PPR/PPD, for connection between either the IBM mainframe or the AS/400. Configuring the LAN RPC is a simple matter of assigning a TCP/IP address to the LAN RPC, and modifying any of the LAN RPC's default setup parameters.

- For twinax printers, the LAN RPC will automatically detect the model number and type of printer (SCS or IPDS). The LAN RPC will pass that information on to the AS/400. The AS/400 will require manual configuration. Use section 7.1 to configure the AS/400
- For 3270-type coax printers, you will need to manually configure the LAN RPC to indicate that an IPDS printer is attached. The IBM mainframe will require manual configuration. Use section 7.2 to configure the IBM mainframe.

See *Chapter 6 LAN RPC Twinax/Coax Configuration* for more information on setup options. See also *Chapter 2 Installation* for instructions on setting up the I-O PrintControl utility.

7.1 Configuring the AS/400 for IPDS Printing

The basic configuration of the I-O Print Server should already have been completed using instructions found in *Chapter 3 TCP/IP Printing*.

Several steps are required to configure the AS/400 host system to enable IPDS printing to an I-O Print Server. These include ensuring that your AS/400 has the required PTF's installed and configured properly to support TCP/IP printing, verifying that line descriptions and host TCP/IP table entries are made, configuring printer devices for use with PSF/400, and configuring the data area that is used by AFP.

7.1.1 Requirements

Make sure that the AS/400 host is running a version of OS/400 that supports TCP/IP and that you have the most recent PTF's installed and configured.

The PTF information presented below may have been superceded with more recent releases. For versions not shown below, check with IBM for the appropriate PTF information. Additional information about PTF's to use can be obtained from IBM's AS/400 service Web site **http://as400service.rochester.ibm.com**

OS/400 V3R1

General	C6198310 Cumulative tape or later
	SF35164 TCP/IP for PSF/400 (order cover letter only)
	SF24140 IPDS pass through (order cover letter only)
Sockets	SF30018
WRKAFP2	SF40039
PSF/400	APAR SA44304

OS/400 V3R2

PSF/400	APAR SA44304

OS/400 V3R6

General	C5346360 Cumulative tape or later
	SF45620 TCP/IP for PSF/400 (order cover letter only)
	SF45624 IPDS pass through
Sockets	SF30508
WRKAFP2	SF31461
PSF/400	APAR SA44304

OS/400 V3R7

PSF/400	APAR SA44304

7.1.2 Creating a Line Description on the AS/400

If the I-O Print Server and the AS/400 host are not on the same LAN segment, have the system administrator verify that there is a route defined in the TCP/IP route List. If there is not a route defined, use the AS/400 **ADDTCPRTE** COMMAND to create a route definition.

Also, verify if a line description has been created for the line to which the I-O Print Server will be attached. If there is not a line description, have the system administrator use the AS/400 **CRTLINETH** to create an Ethernet line description.

7.1.3 Configuring a TCP/IP Host Table Entry

This step is optional – IBM suggests that a host entry may be created in the TCP/IP table. Have the system administrator use the AS/400 **CFGTCP** command to add the host name and TCP/IP address of the I-O Print Server.

7.1.4 Configuring V3R1 or V3R6

7.1.4.1 PSF/400 for V3R1 or V3R6

The following instructions are used to create a printer device description:

1. At the AS/400 command line, enter the command **CRTDEVPRT**.

2. Press the F11 key to display the keywords.

3. In the “Device Description” (**DEVD**) field, enter the name of the printer attached to the I-O Print Server. The name may comprise of the letters A-Z and numerals 0-9. It must begin with a letter, and a maximum of 10 characters are allowed.

4. In the “Device Class” (**DEVCLS**) field, enter ***RMT**.

5. In the “Device Type” (**TYPE**) field, enter ***IPDS**.

6. In the “Device Model” (**MODEL**) field, enter **0**.

7. In the “Advanced Function Printing” (**AFP**) field, enter ***YES**.

8. In the “AFP Attachment” (**AFPATTACH**) field, enter ***APPC**.

9. In the “Font” (**FONT**) field, enter an appropriate value such as **11**.

10. In the “Form Feed” (**FORMFEED**) field, enter ***AUTOCUT**. If the printer is a dot-matrix, enter ***CONT**.

11. In the “Remote Location” (**RMTLOCNAME**) field, enter **TCPIP**.

7.1.4.2 AFP for V3R1 or V3R6

The following instructions are used to create a data area that is used by PSF/400:

1. At the AS/400 command line, enter the command **WRKAFP2**.

2. Press the F11 key to display the keywords, then press F10 to display additional values.

3. In the “Printer Device Name (**DEVD**) field, enter the name of the printer attached to the I-O Print Server . This name must be identical to the name entered for the device name in the DEVD field in the CRTDE-VPRT command.

4. In the “IPDS Pass Through” (**IPDSPASTHR**) field, enter ***YES**. This causes PSF/400 to transform SCS into IPDS before printing.

5. In the “TCP/IP Support” (**TCPIP**) field, enter ***YES**.

6. In the “Remote System” (**RMTSYS**) field, enter the TCP/IP address of the I-O Print Server. You may also enter the host name if you used the optional CFGTCP command to create a TCP/IP Host Table entry.

7. In the “Port” (**PORT**) field, enter **5001**.

8. In the “Activation Timer” (**ACTTMR**) field, enter ***NOMAX**. This will cause PSF/400 to wait indefinitely for a response to an activation request.

9. In the “Inactivity Timer” (**INACTTMR**) field for V3R1, or “Release Timer” (**RLSTMR**) field for V3R6, enter ***SEC15**. This is parameter should be set to a value at least equal to the timeout value on the printer. This is the time PSF/400 will maintain a session with the I-O Print Server while there are no spooled files with a status of RDY.

7.1.5 Configuring V3R2

7.1.5.1 PSF/400 for V3R2

The following instructions are used to create a printer device description:

1. At the AS/400 command line, enter the command **CRTDEVPRT**.

2. Press the F11 key to display the keywords.

3. In the “Device Description” (**DEVD**) field, enter the name of the printer attached to the I-O Print Server. The name may comprise of the letters A-Z and numerals 0-9. It must begin with a letter, and a maximum of 10 characters are allowed.

4. In the “Device Class” (**DEVCLS**) field, enter ***RMT**.

5. In the “Device Type” (**TYPE**) field, enter ***IPDS**.

6. In the “Device Model” (**MODEL**) field, enter **0**.

7. In the “Advanced Function Printing” (**AFP**) field, enter ***YES**.

8. In the “AFP Attachment” (**AFPATTACH**) field, enter ***APPC**.

9. In the “Font” (**FONT**) field, enter an appropriate value such as **11**.

10. In the “Form Feed” (**FORMFEED**) field, enter ***AUTOCUT**. If the printer is a dot-matrix, enter ***CONT.**

11. In the “Remote Location” (**RMTLOCNAME**) field, enter **TCPIP**.

7.1.5.2 AFP for V3R2

The following instructions are used to create a data area that is used by PSF/400:

1. At the AS/400 command line, enter the command **CRTPSFCFG**.

2. Press F11 to display the keywords, then press F10 to display additional values.

3. In the “PSF Configuration” (**PSFCFG**) field, enter the name of the printer attached to the I-O Print Server.

4. In the “Library” field, enter **QGPL**.

5. In the “IPDS Pass Through” (**IPDSPASTHR**) field, enter ***YES**. This causes PSF/400 to transform SCS into IPDS before printing.

6. In the “Activation Release Timer” (**ACTRLSTMR**) field, enter ***NORDYF**. This will cause PSF/400 to print all spooled files with a status of RDY before releasing the session (which does not terminate the writer).

7. In the “Release Timer” (**RLSTMR**) field, enter ***SEC15**. This is para-

meter should be set to a value at least equal to the timeout value on the printer. This is the time PSF/400 will maintain a session with the I-O Print Server while there are no spooled files with a status of RDY.

8. In the "Remote Location Name or Address" (**RMTLOCNAME**) field, enter the TCP/IP address of the printer attached to the I-O Print Server.

   You may also enter the host name if you used the optional CFGTCP command to create a TCP/IP Host Table entry.

9. In the "Port" (**PORT**) field, enter **5001**.

10. In the "TCP/IP Activation Timer" (**ACTTMR**) field, enter *NOMAX. This will cause PSF/400 to wait indefinitely for a response to an activation request.

7.1.6 Configuring V3R7, V4R1 and Above

7.1.6.1 AFP for V3R7, V4R1 and Above

1. At the AS/400 command line, enter the command **CRTPSFCFG.**

2. Press F11 to display the keywords.

3. In the "PSF Configuration" (**PSFCFG**) field, enter the name of the I-O Print Server. This must be the exact name used in the USRDFNOBJ field in the CRTDEVPRT command (see section 8.1.6.2, step 13).

4. In the "IPDS Pass Through" (**IPDSPASTHR**) field, enter ***YES**. This causes PSF/400 to transform SCS into IPDS before printing.

5. In the "Activation Release Timer" (**ACTRLSTMR**) field, enter ***NORDYF**. This will cause PSF/400 to print all spooled files with a status of RDY before releasing the session (which does not terminate the writer).

6. In the "Release Timer" (**RLSTMR**) field, enter ***SEC15**. This is parameter should be set to a value at least equal to the timeout value on the printer. This is the time PSF/400 will maintain a session with the I-O Print Server while there are no spooled files with a status of RDY.

7.1.6.2 PSF/400 for V3R7, V4R1 and Above

The following instructions are used to create a printer device description:

1. At the AS/400 command line, enter the command **CRTDEVPRT**.

2. Press the F11 key to display the keywords.

3. In the "Device Description" (**DEVD**) field, enter the name of the printer attached to the I-O Print Server. The name may comprise of the letters A-Z and numerals 0-9, must begin with a letter, with a maximum of 10 characters allowed.

4. In the "Device Class" (**DEVCLS**) field, enter ***LAN**.

5. In the "Device Type" (**TYPE**) field, enter ***IPDS**.

6. In the "Device Model" (**MODEL**) field, enter **0**.

7. In the "LAN Attachment" (**LANATTACH**) field, enter ***IP**.

8. In the "Port Number (**PORT**) field, enter **5001**.

9. In the "Font" (**FONT**) field, enter an appropriate value such as **11**.

10. In the "Form Feed" (**FORMFEED**) field, enter ***AUTOCUT**. If the printer is a dot-matrix, enter ***CONT**.

11. In the "Activation Timer" (**ACTTMR**) field, enter ***NOMAX**. This will cause the AS/400 host to wait indefinitely for a response to an activation request.

12. In the "Remote Location" (**RMTLOCNAME**) field, enter the TCP/IP address of the printer attached to the I-O Print Server. You may also enter the host name if you used the optional CFGTCP command to create a TCP/IP Host Table entry.

13. In the "User-Defined Object" (**USRDFNOBJ**) field, enter the name of the I-O Print Server. Leave the library blank unless you know its name. Enter ***PSFCFG** as the object type.

7.1.7 Verifying the IPDS Configuration on the AS/400

To test that the AS/400 and the I-O Print Server are connected and communicating, ping the print server from an AS/400 workstation with the following command:

PING 'TCP/IP ADDRESS' or **PING HOST NAME**

'TCP/IP Address' is the address of the I-O Print Server (be sure to include the single quote marks around the address). Host name is the optional name you may have defined for the printer attached to the I-O Print Server if you created an optional TCP/IP Host Table entry. If the pings are not successful, refer to *Chapter 9 Troubleshooting.* If the pings are successful, vary on the I-O Print Server's printer device description by typing this command (all on one line):

VRYCFG(I-O Print Server printer device name)
CFGTYPE(*DEV) STATUS(*ON)

To use PSF/400 to send IPDS files to the I-O Print Server, start the writer by typing this command:

STRPRTWTR DEV(I-O Print Server printer device name)

7.2 Configuring the IBM Mainframe for IPDS Printing

The basic configuration of the I-O Print Server should already have been completed using instructions found in *Chapter 3 TCP/IP Printing*. Additional configuration options for the I-O Print Server can be set through either the I-O PrintControl Utility or by using host download commands. These functions are described later in this chapter.

Several steps are required to configure the MVS system to print AFP/IPDS files on the I-O Print Server via PPR/PPD (TCP/IP). These are:

1. Define the MVS communications control units to MVS.

2. Modify the TCP/IP profile on your MVS system.

3. Ping the printer.

4. Define the printer as a writer-controlled printer to JES.

5. Define the printer to PSF/MVS with PRINTDEV, including IP address.

For more information, refer to IBM publications *TCP/IP for MVS: Customization and Administration Guide*, or PSF V3R1.0 *for OS/390 Customization,* or *PSF/MVS: System Programming Guide*

7.2.1 Requirements

Make sure that you have at least the following or newer, installed and configured on your system:

- PSF/MVS Version 2.2.0 with APAR OW15599
- MVS Scheduler with APRA 0212236
- TCP/IP Version 3 Release 1 or higher, installed and configured on MVS

To obtain the PTF's associated with these APAR's, contact the IBM Support Center.

7.2.2 Define the Communications Control Unit to MVS

If you have not already done so, define the communications control unit (such as a 3172) on the MVS system. Use either an MVS configuration program (MVSCP) or a hardware configuration definition (HCD), depending on the version of your MVS system:

- When using a version earlier than MVS 4.1.0, use an MVSCP.
- When using a version of MVS 4.1.0 or later, use an HCD or an MVSCP

For more information about using these methods, refer to the IBM publications *MVS/ESA Migration Planning: Dynamic I/O Configuration or MVS/ESA Hardware Configuration: Using the Dialog*.

7.2.3 Modify the TCP/IP Profile in MVS

The TCP/IP profile contains system configuration statements used to initialize the TCP/IP address space. Some statements, require special considerations when you are printing from PSF/MVS. The following example shows the specific statements that require consideration shown in bold:

```
ACBPOOLSIZE                          1000
ADDRESSTRANSLATIONPOOLSIZE           1500
CCBPOOLSIZE                          150
DATABUFFERPOOLSIZE                   160    32768
ENVELOPEPOOLSIZE                     750
IPROUTEPOOLSIZE                      300
LARGEENVELOPEPOOLSIZE                50
RCBPOOLSIZE                          50
SCBPOOLSIZE                          256
SKCBPOOLSIZE                         256
SMALLDATABUFFERPOOLSIZE              256
TCBPOOLSIZE                          512
TINYDATABUFFERPOOLSIZE               256
UCBPOOLSIZE                          100
KEEPALIVEOPTIONS INTERVAL 10 SENDGARBAGE FALSE ENDKEEPALIVEOPTIONS
GATEWAY
;  *   Network      First hop      Linkname    Packet Size  Subnet mask    Subnet value
   9               =              BPCLAN      2000         0.255.255.0    0.99.12.0
   DEFAULTNET      9.99.12.254    BPCLAN      2000         0.255.255.0    0
```

The following is a description of each statement that needs special consideration, the application and the changes they make necessary. Be aware that if you change any of the values in the TCP/IP profile, you will need to restart TCP/IP in order for the changes to take place.

DATABUFFERPOOLSIZE - defines the number and size of the data buffers. It is recommended that you specify 160 data buffers and a buffer size of 32768.

SMALLDATABUFFERPOOLSIZE - defines the number of small data buffers. It is recommended that you specify at least 256 small data buffers.

TINYDATABUFFERPOOLSIZE - defines the number of tiny data buffers. It is recommended that you specify at least 256 tiny data buffers.

KEEPALIVEOPTIONS - PSF relies on TCP to detect when a connection with an I-O Print Server is no longer usable. When no data has been exchanged between PSF/MVS and the I-O Print Server, TCP periodically sends keep-alive probes to the I-O Print Server. These periodic probes, called keep-alive transmissions, enable TCP to discover when a connection is no longer usable, even if the I-O Print Server is abruptly powered off or is no longer accessible through the network.

The frequency of keep-alive transmissions is controlled by the INTERVAL parameter on the KEEPALIVEOPTIONS statement. The frequency applies to all TCP applications that direct TCP to send keep-alive transmissions. The default frequency is after about two hours of inactivity.

For printing on an I-O Print Server, it is recommended that you specify a shorter interval than the default, such as 10 minutes, for the interval between keep-alive transmissions. Also, if any target host requires that the keep-alive packet contain data, include the statement SENDGARBAGETRUE.

GATEWAY - The Packet_size parameter of the GATEWAY statement defines the maximum transmission unit (MTU) for the MVS host. For network printers, the MTU size is fixed at 1024 bytes. The value cannot be adjusted.

7.2.4 Verify the Printer Connection

7.2.4.1 Ping the I-O Print Server

To verify that the IBM MVS system can establish a connection with the I-O Print Server, ping the I-O Print Server from the MVS system.

- From a TSO session, enter the following: **TSO Ping ip_address**
- In JES2, enter the following command from the System Display and Search Facility (SDSF) menu 6: **ping ip_address**

The **ip_address** specifies the IP address of the NIC. The following shows examples of a successful ping and an unsuccessful ping.

Successful ping:

EZA04581 Ping V3R1: Pinging host 9.99.12.33
(Use ATTN to interrupt.)
EZA04631 PING: Ping #1 response took 0.084 seconds.
Successes so far = 1.

Unsuccessful ping:

EZA04581 Ping V3R1: Pinging host 9.99.12.33
(Use ATTN to interrupt.)
EZA04631 PING: Ping #1 timed out.

7.2.5 Handling MVS Connectivity Problems

If you encounter problems when pinging the I-O Print Server from MVS, here is how to resolve them:

7.2.5.1 Ping is not Successful

If the ping is not successful, verify the following:

- The I-O Print Server and printer both are powered on.

- The IP address is unique in the TCP/IP network. If the IP address of the MVS system is not unique, contact your system administrator.

- The Maximum Transmission Unit (MTU) size of the IP packet for the MVS system is equal to the MTU size of the network printer that is fixed at 1024. To change the MTU size for the MVS system, change the GATEWAY statement in the MVS TCP/IP profile and restart TCP/IP to activate the changes.If these items are in order, consult your system administrator about a possible network problem.

7.2.5.2 Ping is Successful

A successful ping usually indicates that the MVS system can communicate with the I-O Print Server, however, you might receive a successful ping even though the IP address of the I-O Print Server is a duplicate of another IP address. If PSF is unable to establish a network connection with the I-O Print Server or if PSF output for the printer attached to the I-O Print Server prints elsewhere, follow these steps to determine whether the IP address of the printer is unique:

1. Turn off the printer.

2. Wait at least 5 minutes for TCP/IP to clear the Address Resolution Protocol (ARP) tables. (If your installation specified a longer interval on the ARPAGE configuration statement in the TCP/IP profile, you may need to wait longer. For information about the ARPAGE statement, refer to the *IBM TCP/IP MVS Customization and Administration Guide*.)

3. Enter the ping command again from the MVS system. If you receive a successful response to the ping command, there is a duplicate IP address. Consult your system administrator.

7.2.6 Define the Printer to JES

When an I-O Print Server is used with JES, it must be defined for deferred printing mode with JES.

- The JES2 printer definition initialization member, located in the system PARMLIB is shown below:

```
FSS (FSS1), PROC=PSFPROC,HASPFSSM=HASPFSSM
PRT1    FSS=FSS1,MODE=FSS,PRMODE= (LINE,PAGE,SOSI1),
        CLASS=C, UCS=0, SEP, NOSPEPDS, CKPTPAGE=100
        DRAIN, MARK, TRKCELL=YES
```

The above example is correct for JES2 3.11 and above. For earlier versions of JES2, the statement is FSSDEF and would be stated as FSSDEF FSSNAME=FSS1.

The value specified for the PROC parameter must match the name on the PSF/MVS startup procedure.

- The JES3 printer definition is shown below. This example is not executable, but is intended to help the JES3 systems programmer define the printer to the MVS host.

```
FSSDEF, TYPE=WTR, FSSNAME=FSS1, PNAME=PSFPROC,
SYSTEM=SYS1, TERM=NODEVICE, JNAME=PRT1,
JUNIT=(,SYS1,,OFF), FSSNAME=FSS1,
        MODE=FSS, PM=(LINE,PAGE,SOSI1),CHARS=(YES,GT12),
```

The value specified for the JNAME parameter must match the name of the printer in the PSF/MVS startup procedure.

The value specified for the PNAME parameter must match the name on the PSF/MVS startup procedure.

7.2.7 Define the Printer to PSF/MVS

Each I-O Print Server must be defined to PSF with a PRINTDEV statement in the PSF/MVS startup procedure.

Currently, IBM does not supply a network printer-specific writer procedure. (Remember that the I-O Print Server appears to the IBM mainframe as a network printer.) However, the APSWPROT sample from the APAR medium (noted above in Section 8.2.1) can be copied and modified for network printers. Make sure that you specify 300-pel font libraries even though the printer attached to the I-O Print Server may higher resolutions. The following is a sample procedure (PSFPROC) that can be modified to suit your installation.

The following is a description of the statements to be used in the PSF Startup Proc:

FAILURE – Specifies the action PFS/MVS to take after a printing failure or a TCP/IP network failure. If FAILURE=WCONNECT and the I-O Print Server is connected to another host when PSF/MVS attempts to establish a connection on TCP/IP, PSF/MVS continuously retries (up to the limit specified in CONNINTV) until the I-O Print Server becomes available. FAILURE=STOP stops the attempt to connect the I-O Print Server.

TIMEOUT – Specifies the action that PSF/MVS takes after a timeout when on output is available on JES. The DISCINTV parameter specifies the timeout interval. TIMEOUT=REDRIVE requests that PSF/MVS redrive the printer FSA using the value of the MGMTMODE parameter. TIMEOUT=STOP requests that PSF/MSV stop the printer FSA, which can then be restarted only by an operator command.

MGMTMODE – Set this parameter to OUTAVAIL. OUTAVAIL requests that PSF start a communications session with the I-O Print Server only when output is available on the JES spool.

DISCINTV – Specifies the disconnect interval in seconds. The value can range from zero to 86,400. It is suggested that the setting be 15. When no output is available from JES for this time period, PSF/MSV ends the session with the I-O Print Server. If the value is set to zero, PSF/MSV does not end the session because there is no output.

IPADDR – Specifies the IP address of the I-O Print Server. Replace the xxx.xxx.xxx.xxx with the IP address you defined using the PrintControl utility (see Section 3.1 *Configuring the I-O Print Server*).

PORTNO – Specifies the TCP/IP socket that is used for AFP/IPDS printing. This parameter must be 5001.

For more information on the PRINTDEV statement, see the IBM publication *PSF/MSV System Programming Guide*.

7.2.8 Using the I-O Print Server with MVS

In normal operation, a session with the I-O Print Server is maintained while there is output on the JES spool and the I-O Print Server is available. When there is no more output on the spool and the disconnect interval expires, PSF/MVS ends the session with the I-O Print Server. PSF/MVS attempts to restart the session when there is more work on the spool for the I-O Print Server. After the session is restarted, PSF/MVS must reload the resources required for the print jobs.

To use an I-O Print Server with your MVS system, you use the following JES operator commands

7.2.8.1 Starting an I-O Print Server on MVS

To start an I-O Print Server on MVS, do the following:

1. Start TCP/IP.
2. Power on the printer.
3. Start the printer FSA.

   - For JES2:
     $Sprinter-name
   - For JES3:
     VARY printer-name, ON

7.2.8.2 Stopping an I-O Print Server on MVS

You can stop an I-O Print Server on MVS in the following ways:

The preferred method is to first stop the PSF FSA for the I-O Print Server by entering the following command from the MVS console:

- For JES2:
  $Pprinter-name
- For JES3:
  VARY printer-name, OFF
  CANCEL printer-name

  where printer-name specifies the name of the printer FSA. The I-O Print Server and printer can then be turned off.

- To end the PSF FSA for the printer, use the JES commands. If you are unable to purge or cancel the printer using the JES commands, enter the following command:

  MODIFY FFSname, FORCE, printer-name

8 Troubleshooting

8.1 Software/Firmware Updates

The latest versions of the I-O Print Server's bootcode and operating firmware (there are two firmware files) as well as the latest version of the PrintControl utility are posted on the I-O FTP site.

1. From your internet browser, select the following URL:

   ftp://ftp.iocorp.com/ftp/

2. Select the Printer_Interface|LAN_Print_Servers|LANRPC directory

3. The new software/firmware is available in the following files:

Filename	Description
F5450xxx.exe	Operating firmware for the print server's Ethernet drivers
FirmZxxx.exe	Operating firmware for the print server's twinax/coax drivers
B5450xxx.exe	Bootcode for the print server
PCUxxx.exe	PrintControl setup utility

4. Follow the instructions of the readme.txt file located in the I-O Print Server directory to download the files you need from the FTP site and install them on your PC (the PrintControl file) or on the I-O Print Server (the bootcode and firmware files).

8.2 I-O Print Server Self-Test

The I-O Print Server can be configured to automatically generate a one-page self-test printout on the twinax or 3270-coax printer every time it is powered up or reset. The I-O PrintControl utility is used to make this selection (see

below).

8.2.1 Printing a Self-Test Using I-O PrintControl

Select whether a twinax or 3270-coax attached printer will print the Self-Test by doing the following steps:

1. If you haven't already done so, start the I-O PrintControl utility.

2. Double-click on the target I-O LAN RPC Print Server from the dis played list.

3. Click on the **Physical Port** you want the self-test page to print to 1# (**Twinax Port** or **Coax Port** depending on which type of printer you have attached to the LAN RPC).

4. Check the **Configuration** Report box.

5. Click on the **Apply Changes** button.

8.2.2 Printing a Self-Test Using the I-O Print Server Mode Button

A more detailed self-test showing the various configuration parameters can be printed by pressing the I-O Print Server's Mode button.

- To print the self-test on the twinax or 3270-coax printer (these are alsoknown as EBCDIC printers), press the I-O Print Server's Mode button once. The right orange LED will go ON. After the comprehensive self-test prints the LED will go OFF.

- To print the self-test on the ASCII printer attached to the diagnostics port, press the I-O Print Server’s Mode button twice. The left orange LED will go ON. After the comprehensive self-test prints the LED will go OFF.

8.3 LAN RPC Diagnostics Report

The I-O LAN RPC Print Server is equipped with a diagnostics printer port. You can attach any ASCII printer to this standard 25-pin Centronics parallel printer port and print out error conditions and documentation of the operation that caused the error.

To activate the diagnostics printer port, press the Mode button three times. Both orange LEDs should be on when you are in this mode. Then simply print the job from the host. Both the twinax or 3270-coax printer and the ASCII printer will print out the job. However, a diagnostics report will print on the ASCII printer. The diagnostics report will include a list of statements documenting the sequence of the operation and conversions performed by the print server. Use this printout to troubleshoot the printing process. You may need to call Technical Support for assistance.

When you are finished printing diagnostics reports, press the Mode button once more to turn off both orange LEDs.

8.4 Restoring Factory Defaults

Factory defaults can be restored for all of the configuration options or selectively for individual 5250 printer session.

8.4.1 Restoring Factory Defaults for the I-O Print Server Using I-O PrintControl

1. If you haven't already done so, start the I-O PrintControl software.

2. Select an I-O print server from the displayed list.

3. Click on the **Options** menu and select **Restore Factory Defaults**.

4. Answer the next question with **Yes**.

8.4.2 Restoring Factory Defaults for the I-O Print Server Using the Mode Button

1. Locate the **Mode** button in the bottom right hand corner of the I-O Print Server.

2. **Hold down** this button for about 20 seconds.

3. Factory Defaults were restored successfully when the orange indicator

next to the mode button goes out.

8.5 Troubleshooting Guide

8.5.1 SNA (APPC) Printing

Problem: I-O Print Server does not auto configure to the AS/400.

Possible Resolutions:

1. Double check that you have entered the correct parameters into the Print Control screen (see chapter 6 of the User's Guide).

2. Check the following AS/400 parameters.

   A. On the AS/400 command line type; DSPSYSVAL SYS VAL(QAUTOCFG), then press <ENTER>. The **Auto Configure device** parameter should be set to **1=ON.**

   B. On the AS/400 command line type; DSPSYSVAL SYS VAL(QAUTORMT), then press <ENTER>. The **Auto Configure Remote Controller** parameter should be set to **1=ON.**

   C. On the AS/400 command line type; DSPSYSVAL SYS VAL(QAUTORMT), then press <ENTER>. The **Number of devices to auto configure** should be large enough to account for all virtual (APPC) devices on your network. If you are unsure, you may want to increase this number.

   D. On the AS/400 command line type; WRKLIND, then press <ENTER>. Enter a **5** to display, or **2** to change in front of the line that the I-O LAN RPC is attached to. Press <ENTER> several times until **Autocreate controller** is displayed in the lower section of the menu options. Verify that the **Autocreate controller** parameter is set to ***Yes.**

3. Display the QSYSOPR messages for additional information. On the AS/400 command line, type DSPMSG QSYSOPR, then press <ENTER>

Problem: When resetting the I-O Print Server while an AnyNet session is (even just partially) established, the RMT and/or PRT devices generally do not come back into VARY ON mode.

Resolution: Follow this procedure when resetting the I-O Print Server in an AnyNet environment:

1. End the Writer on the AS/400 command line, type **ENDWTR** <printer name>, then press <ENTER>.

2. VARY OFF the PRT and RMT device (**WRKDEVD** <printer name>, **8**, **2** (for PRT device) and **2** (for RMT device), <ENTER>).

3. End all TCP/IP sessions associated with the Print Server(**WRK TCPSTS**, **3**, scroll to where the Print Server TCP/IP address is dis played (at least once!), select **4**, <ENTER>)

4. VARY ON the RMT and then the PRT devices (**WRKDVD** <printer name>, **8**, **1** (for PRT device) and **1** (for RMT device), <ENTER>).

5. The RMT and PRT device are now in VARY ON PENDING mode.

6. Reset the I-O Print Server through the PrintControl utility (R button on first screen) or by cycling power on the I-O Print Server.

8.5.2 TCP/IP Printing

Problem: Print jobs are preceded by a banner (header) page and/or followed by a trailer page and/or a blank page.

Possible Resolution A:

Follow this procedure to select/deselect banner and/or trailer page options on the I-O Print Server:

1. Start the I-O PrintControl utility and open the device configuration window for the desired I-O Print Server print server.

2. Click on the button associated with the TCP/IP logical port specified in the host's remote output queue (TCP1 for LPT1, TCP2 for LPT2, TCP3 for COM1).

4. From the available options check one or more of the following:

   - No banner (header) page - if you want to turn off the automatic printing of banner or header pages at the beginning of every TCP/IP print job.
   - No trailer page - if you want to turn off the automatic printing of trailer pages at the end of every TCP/IP print job.
   - No blank page - if your printer sends a blank page at the end of every TCP/IP print job and you want to suppress this.

Possible Resolution B:

1. Add one of the following appendices to the Remote Output Queue and/or to the "Name of printer on that machine/server" in Windows NT (see section 3.8) specified on your TCP/IP host. Note: These appendices can be added to TCP/IP logical ports (TCP1, TCP2, or TCP3) as well as physical ports (LPT1, LPT2, and COM1) speci fied as the Remote Output Queue.

_nb - if you want to turn off the automatic printing of banner or header pages at the beginning of every TCP/IP print job.

_nt - if you want to turn off the automatic printing of trailer pages at the end of every TCP/IP print job.

_nff - if your printer sends a blank page at the end of every TCP/IP print job and you want to suppress this.

Example: Specifying a Remote Output Queue (also: "Name of printer on that machine/server" in Windows NT) of:

TCP2_nb_nt_nff

would cause the banner (header) page, the trailer page and a blank page to be suppressed when printing from this TCP/IP host to a printer attached to the Print Server's LPT2 port.

8.5.3 TN5250e Printing

Problem: The AS/400 assigns a 3812 printer device with a name of QPADEVnnnn (where nnnn is a 4-digit number).

Possible Resolutions:

If the printer name is left blank when configuring the TN5250e object in the I-O PrintControl utility, the AS/400 will create a 3812 device but will give the printer the name of QPADEVnnnn, with nnnn being a 4-digit number. However, each time the I-O print server connects to the host, the nnnn number for the printer may be different. This may cause problems where specific printer name is used in specifying the location of printed output. I-O does not recommend that you let the AS/400 create the printer name.

Problem: The AS/400 assigns a VT100 display device with a name of QPADEVnnnn (where nnnn is a 4-digit number).

Possible Resolutions:

The AS/400's Telnet server is not up to the most current version and does not support TN5250e printing. Install the proper PTF's (See Appendix D). Also make certain to have installed the most recent version of Client Access (Client Access for Windows 95/NT V3R1M3 or newer, or Client Access Enhanced for Windows 3.1 V3R1).

Problem: The writer is in a writing status, but no printing is occurring and there are no messages on the AS/400. This usually occurs when communication has been lost with the host.

Solution:

1. End the writer.
2. Vary off the device.
3. Reset the I-O LAN Print Server. This will re-establish the connection and printing will resume.

Problem: The printer device is in *Vary On* pending state.

Solution:

1. End the Telnet session by using the AS/400's TCPADM command. At the command line, type GO TCPADM, take selection "7", then "3", find the IP address for the I-O Print Server, then execute option "4" - End of Session.

2. Restart the TN5250e session on the I-O Print Server by using either one of the following alternatives:

   a. Ping the I-O Printer Server, or
   b. Cycle power on the I-O Print Server.

3. If the connection status message does not indicate a successful Telnet session has been established, you may need to change the name of the printer device on the I-O Print Server. This occurs because the AS/400 often does not allow the original printer device name to be used until an IPL is performed at the AS/400.*Problem:* The I-O Print Server loses connection with the AS/400 host after a period of inactivity.

Solution: The AS/400 has a timeout value that can be set to terminate any Telnet display or printer session. Setting this value to a longer timeout will allow the I-O Print Server to remain connected for a longer period. However, this longer timeout will also allow an unattended Telnet display session to remain open for a longer period as well, and may create a security issue.

To change the Telnet inactivity timer, follow these steps:

1. Using the AS/400's CFGTCP command, select menu option 20, Configure TCP/IP Applications.
2. Select menu option 11, Configure Telnet.

3. On the next screen, select menu option 12, Inactive Job Time-out.

4. Change the QINACTITV value to a longer value, or use *NONE to deactivate the inactivity timeout.

8.5.4 TN5250e Connection Status Message

The I-O print server reports the success or failure of an attempt to communicate with the host by printing a brief connection status message on each attached printer. The connection status message will look somewhat like:

AS/400 Host Communication Status:
Connection attempt succeeded
Host system S101256R
Printer name TNPRT00
Status code I902 - Session successfully started

The message will show whether the connection succeeded or not, the name of the host AS/400 which this I-O print server is connected to, the printer name, and the session status. (If there is no Host or printer name in the message it is because the host AS/400 did not send that information with the status message.)

The status code (I902) shown in the above example is the normal code indicating successful host communication. The possible values of the status code and suggested actions to take for that status code are as follows:

0101 — Host not responding to pings

This message usually indicates one of the following:
- TCP/IP has not been started on the host.
- The host's IP address has not been correctly configured on the I-O print server.
- The I-O print server has not been correctly connected to the LAN.

0102 — Host rejected connect to Telnet port

The host answers pings, but rejects a TCP/IP connect attempt, probably because its Telnet server has not been started.

0111 — Host Telnet session lost

Usually means that the printer has been varied off at the host. Also if the host has gone down, or if there is a communication

(e.g. router) failure.

2777 — Damaged device description

8902 — Device not available
This code appears when the I-O print server attempts to start a session for a printer whose name duplicates the name of a printer already active on the host. In many cases, this status code means that the I-O print server has been powered-off and then powered back on within a few minutes.

This code could also mean that a "reset" command has been sent from the PrintControl utility without ending the writer and varying off the printer first. When the I-O print server is turned off, it takes the AS/400 about 10 minutes to determine that the TCP/IP sessions for the printers are no longer active. If the I-O print server restarts while the host shows the old printer sessions still active, requests for new sessions will be rejected with this code. You can recover by doing one of the following:

- Wait 10 minutes before powering the I-O print server back on.
- At the AS/400 manually terminate the old TCP/IP sessions.
- If the I-O print server is configured for automatic 5-minute session start retries (the default), just wait for a successful retry.
- If automatic retries are disabled, use one of the other avail able methods of initiating a session restart, after a suitable wait.
- Avoid the problem by allowing the I-O print server to end its TCP/IP sessions gracefully before powering it off. Do this by powering-off all attached printers 2 minutes or more before powering off the I-O print server itself.

8906 — Session initiation failed

8907 — Session failure

8920 — Object partially damaged

8921 — Communications error

8922 — Negative response received

8925 — Creation of device failed

8928 — Change of device failed

8930 — Message queue does not exist

8935 — Session rejected

8940 — Automatic configuration failed or not allowed

E001 — No Telnet printer support at host

The operating system on the AS/400 supports only display (not printer) devices in Telnet sessions. You should either update your operating system, or reconfigure your I-O print server for a non-Telnet mode of AS/400 communication. See Appendix C for listing of PTFs required for Telnet printing support.

I902 — Session successfully started

I904 — Source system at incompatible release

8.5.5 IPDS Printing

Problem: The I-O Print Server will not respond to a Ping.

Possible Resolutions: If you have problems pinging the I-O Print Server:

- Verify the configuration of the AS/400, including the I-O Print Server and any intervening devices such as routers and bridges.
- Verify that the AS/400 line description is varied on, the I-O Print Server is turned on, and that the printer is also turned on and show a status of READY.
- Verify that the AS/400 TCP/IP interface is active.

Problem: PSF/400 terminates when initialized

Possible Resolutions:

If PSF/400 terminates when you initialize if for IPDS printing and issues a message PQT3603, check for the following error codes:

"10" means in incorrect RMTSYS (V3R1 or V3R6) or RMTLOCNAME (V3R2, V3R7, or above) has been specified for the printer.

"15" means that PSF/400 timed out waiting for the printer's response. You should check the value you entered for Activation Timer when using WRKAFP2 (V3R1 or V3R6), CRTPSFCFG (V3R2), or CRTDEVPRT (V3R7 or above).

Codes "20-39" indicate a general communications failure. Make sure all of the components in your network are operational, such as routers.

Codes "40-59" indicate a logic error between PSF and the printer control unit. Contact IBM support.

Problem: Spooled print file remains in PND status

Possible Resolutions:

- Check the output queue with the command WRKOUTQ OUTQ (queuename)

- This typically indicates that PSF/400 is waiting for a response from the printer. This can be verified by displaying the QSPL subsystem. WRKACTJOB SBS(QSPL). If the status of the PDJ job for the printer is SELW, then PSF/400 is waiting for a response from the printer. Make sure that the printer is online and in READY status and that all network connections (for example, routers) between the AS/400 and the printer are active.

Problem: Spooled files disappear without printing

Possible Resolutions: To resolve this problem:

- Check that the correct printer queue name and correct IP address have been used.

- Ping the IP address. If the ping is successful, disconnect the network cable from the I-O Print Server, and ping the address again. If the ping is still successful, there is another printer with that IP address on the network.

Problem: Data is being clipped

Possible Resolution:

- To resolve this problem, you may want to set the PSC (Page Size Control) parameter to *YES in the WRKAFP2 (V3R1 and V3R6) command or in the CRTPSFCFG command (V3R2, V3R7 or above).

8.5.6 Netware Printing

Problem: The print server does not connect to the Netware file server when the print server has been connected to the LAN while the fileserver was down.

Resolution: Cycle power or reset the print server in order for the print server to automatically reconnect to the file server, the print server must be connected to the LAN while the file server is running. Then when ever the file server is brought down and the back up again, the print server will automatically reconnect.

8.5.7 LAN RPC Troubleshooting Guide

The following is a list of some other problems that you may run into when using the LAN RPC:

Problem: During the normal power up process, all LEDs on the top cover turn on and do not turn off.

Resolution: This indicates a hardware failure. Contact Technical Support

Problem: During the normal power up process, both Mode LEDs flash together.

Resolution: This indicates a hardware failure. Contact Technical Support.

Problem: During the normal power up process, the Line Sync LED continues to flash.

Resolution: The twinax or 3270-coax printer is not attached, not powered on, not on-line, or has some other error condition that pre vents the printer from accepting print jobs. Check each of this conditions.

Problem: The LAN RPC flashes the Printer Error LED and prints on the attached printer a description of the problem.

Resolution: The LED will blink when a data mis-match has been received by the LAN RPC and a message about the error will print on the attached printer. This condition requires the LAN RPC to be either reset from the PrintControl utility or have the power cycled off and back on.

Problem: The Diagnostic Report indicates that the twinax printer is not "busy" when data is received.

Resolution: The twinax protocol requires printers to report BUSY after a command is received. Some faster IBM and compatible printers do not do this. Using the PrintControl utility, take the Printer Ports/Emulations option, then the Twinax Port, and finally on the Busy on Commands selection, choose "No" to disable checking for BUSY.

Problem: When printing from an ASCII host, the vertical spacing of the print is not consistent.

Resolution: The vertical spacing commands are too complex for the limited capabilities of your twinax or 3270-coax printer. Connect an ASCII printer to the diagnostics port and print the job again. The ASCII printer attached to the diagnostic port

will print out all the commands being sent to the twinax printer. Then contact the Technical Support group for assistance in reading the diagnostic print out.

Problem: ASCII commands are printed out on the twinax or 3270-coax printer.

Resolution: The emulation you selected in the PrintControl utility is not correct. Press the Mode Button to cause the print server to print a self-test. From the self-test, note whether Epson or IBM mode has been selected. Also note what code page has been selected. The print driver used by the ASCII host must match these settings.

Problem: The twinax or 3270-coax printer prints out a message indicating that invalid data has been received.

Resolution: This may indicate that IPDS data is being sent to a non-IPDS twinax or 3270-coax printer. Make sure that if the twinax or 3270-coax printer attached to the LAN RPC is not capable of accepting IPDS data streams, that the AS/400 or IBM main frame is configured properly for the type of printer attached.

Problem: When printing a diagnostics report, the twinax printer slows down and the Line Sync LED flashes.

Resolution: This is a common condition when the LAN RPC is performing a diagnostic print out. The twinax printer will return to its normal speed when the diagnostic function is complete.

Problem: When a 3270-coax printer is initially attached to the LAN RPC, the Line Sync LED does stays off.

Resolution: The LAN RPC is shipped from the factory with a default setting for a twinax printer. Use the PrintControl utility to identify that the attached printer is a 3270-coax type of printer. The LED will function properly afterwards.

Problem: The twinax printer repeats its self-test cycle.

Resolution: Only one twinax cable should be attached to the printer and to one side of the "v" connector on the LAN RPC. If you have two twinax cables attached to the printer and to both connectors on the "v" connector, remove one.

Problem: When attaching an IPDS printer using AnyNet, the AS/400 will configure the printer device, but won't start the print writer.

Resolution: IPDS printers must be connected to the AS/400 using PPR/PPDand not AnyNet. Following the directions in the User's Guide for setting printing IPDS over TCP/IP.

Problem: The LAN RPC's Printer Error LED comes on, but the printer continues to print.

Resolution: This indicates that an invalid character or command has been received by the printer. The LAN RPC reports the error to the host as well as instructs the printer to clear the error, it will continue printing. The LED remains turned on during the rest of that print job as an indicator that an error was encountered. If this condition continues, you may need to preform a DataCapture process and print a diagnostic report. These should be fowarded on to I-O's Technical Support group for analysis.

Problem: Error 28 appears at the printer or the printer's line sync light comes on.

Resolution: If this situation occurs when you have pushed the Mode Button twice on the LAN RPC to generate a self-test on the ASCII printer, the printer is telling you that it has lost line sync with the LAN RPC. This is normal. The condition should clear itself when you return the LAN RPC to normal operating mode by continuing to press the Mode Button until all the orange LEDs turn off.

Problem: The AS/400 creates a different IPDS printer than is connected to the LAN RPC.

Resolution: IBM Dot Matrix IPDS printers will emualte either a 4224-2 or 4234-12, i.e. you have attached a 6400-12 shuttle Matrix IPDS printer to the LAN RPC> The AS/400 will see it as a 4234-12 (a 4230 will appear as a 4224-2, etc).

8.5.8 Hardware Problems

Problem: The Line Link LED does not light.

Possible Resolution:

- Check the cabling and cable connectors.
- Restore factory defaults on printer server.
- Set the 10/100 Switch first to auto-sensing, then either the 10 or 100 selection, depending on the speed of the Ethernet cable attached.

Problem: The I-O Print Server does not appear in the PrintControl utility's List of Print Servers screen.

Possible Resolution:

- Check the cabling and cable connectors.
- Restore factory defaults on printer server.
- Set the 10/100 Switch first to auto-sensing, then either the 10 or 100 selection, depending on the speed of the Ethernet cable attached.

Problem: Both mode lights come on during active use of the print server.

Possible Resolution:

- Power the print server off and then back on.
- Restore the factory defaults.

8.6 LED Sequence

During the normal power up process, the LEDs on the top of the LAN RPC will turn on, turn off and/or flash in a specific sequence. This sequence indicates the different stages of the power up process that the LAN RPC is progressing through.

Key: ❍ = On ❖= Flash Blank = Off

Power up Stage	Power	Line Sync	LAN Data	Printer Activity	Printer Error	Mode (Both LEDs)
1						❖
2		❍		❍	❍	
3	❖	❍	❖	❍	❍	
4*	❖	❍		❍	❍	
5						
6	❍			❖		
7	❍				❖	
8**	❍	❖❖or ❖❖❖❖				
9	❍	❍				

* Power LED may continue to flash while a Netware connection is being established (if configured).

** The Line Sync LED will flash (two times a second for twinax or four times a second for coax) until the attached twinax or 3270-coax printer is online and ready to accept print jobs.

After this sequence is complete (as indicated in stage 9), the LAN RPC is ready. If the LEDs do not follow this sequence, see Section 8.5.7 for error conditions that will cause these LEDs to display different patterns.

APPENDIX A - Technical Specifications for the LAN RPC

Host System

IBM AS/400 Systems
IBM 3270-type Mainframes
Unix
Windows
Novell

Target Printers and Data Streams

Any 5250 Twinax Printer (IPDS, SCS, ASCII)
Any 3270 Coax Printer (IPDS, SCS/DSC)

Interface

RJ-45 Cat 5 for Ethernet
BNC for 3270 Coax Printers
DB-9 for 5250 Twinax Printers
(DB-9 to Twinax barrel auto-terminating “V” connector included)
DB-25 Female for ASCII printers

Power Supply

110 to 240 volt auto-ranging power supply provides 5 volt DC 2.5 Amp (shield grounded)

Environment

Temperature: + 40 to 100 F (5 ro 42 C)
Relative Humidity: 10% to 90%, non-condencing

Size

8 7/16 x 5 9/16 x 1 3/8 in. (21.5 x 14.1 x 3.5 cm)

Weight

14.3 ounces (405 grams)

Approvals

FCC A CE A (EN 55024: 1998)

APPENDIX B - ASCII Command Translation Table

The following table lists ASCII commands and the I-O LAN RPC interpretation in relation to the capabilities of the twinax or coax printer. All ASCII commands received on the parallel or serial port are either utilized or purged from the data stream sent to the EBCDIC printer.

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
BEL	7	07	Beeper	Proprinter and Epson	EBCDIC BEL command is sent which sounds the alarm and takes the printer off-line
BS	8	08	Backspace	Proprinter and Epson	For printers supporting EBCDIC BACKSPACE, command is sent; for other printers the position is changed using SET ABSOLUTE HORIZONTAL POSITION command
HT	9	09	Tab horizontally	Proprinter and Epson	A blank space is printed (TAB not supported)
LF	10	0A	Line feed	Proprinter and Epson	EBCDIC LINE FEED command is sent
VT	11	0B	Tab vertically	Proprinter and Epson	Line feed is sent (TAB not supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
FF	12	0C	Form feed	Proprinter and Epson	EBCDIC FORM FEED command is sent
CR	13	0D	Carriage return	Proprinter and Epson	EBCDIC CARRIAGE RETURN command is sent
SO	14	0E	Select double-width (1 line)	Proprinter and Epson	5 CPI sent to 4214M2 (twinax) ignored on all other printers
SI	15	0F	Select condensed mode	Proprinter and Epson	Twinax: 15 CPI sent (ignored on 5256 printer). Coax: Front panel setting 15 CPI is sent to the printer
DC1	17	11	Select printer	Proprinter and Epson	Ignored (not supported)
DC2	18	12	Cancel condensed mode	Proprinter and Epson	Twinax: 10 CPI sent (ignored on 5256 printer) Coax: If Only 10 CPI is selected, this is ignored, if not, 10 CPI is sent
DC3	19	13	Deselect printer	Proprinter and Epson	Ignored (not supported)
DC4	20	14	Cancel double-width (1 line)	Proprinter and Epson	5 CPI for single line only on 4214M2 (Twinax) returned to 10 CPI, otherwise ignored
CAN	24	18	Cancel line	Proprinter and Epson	Ignored (not supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
DEL	127	7F	Delete character	Proprinter and Epson	Ignored (not supported)
ESC SO	14	0E	Select double-width (1 line)	Proprinter and Epson	5 CPI sent to 4214M2 (Twinax), ignored on all other printers
ESC SI	15	0F	Select condensed mode	Proprinter and Epson	Twinax: 15 CPI sent (ignored on 5256 printer) Coax: Ignored if set to 10 CPI only, if not, 15 CPI sent to printer
ESC EM	25	19	Automatic sheet feeder on/off	Proprinter and Epson	Twinax: Epson command #2 or B selects back paper bin on 4214 and 5219 only; otherwise front bin selected Coax: As above, but following front panel setting
ESC SP	32	20	Set inter-character space	Proprinter and Epson	Ignored (not supported)
ESC !	33	21	Master select	Proprinter and Epson	Ignored (not supported)
ESC #	35	23	Cancel MSB control	Proprinter and Epson	Ignored (not supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC $	36	24	Set absolute print position	Proprinter and Epson	Twinax: EBCDIC SET ABSOLUTE HORIZONTAL POSITION command is sent Coax: CR and space positioning sent
ESC %	37	25	Select user-defined set	Proprinter and Epson	Ignored (not supported)
ESC &	38	26	Define user-defined characters	Proprinter and Epson	Ignored (not supported)
ESC *	42	2A	Select graph-ics mode	Proprinter and Epson	Ignored (not supported)
ESC -	45	2D	Turn under-lining on/off	Proprinter and Epson	Twinax: EBCDIC START and END UNDERLINE command sent to 5219. SET ABSOLUTE HORIZONTAL POSITION and re-strike with underline sent to all other printers Coax: BS and re-strike are activated

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC /	47	2F	Select vertical tab channel	Proprinter and Epson	Ignored (not supported)
ESC 0	48	30	Select 1/8-inch line spacing	Proprinter and Epson	9/72-inch sent (ignored on 5256 printer)
ESC 1	49	31	Select 7/72-inch line spacing	Proprinter and Epson	Twinax: 7/72-inch sent (ignored on 5256 printer) Coax: 8 LPI selected if LPI commands are set on front panel
ESC 2	50	32	Select 1/6-inch line spacing	Epson	Twinax: 12/72-inch (6 LPI) sent (ignored on 5256 printer) Coax: 6 LPI selected if LPI commands are set on front panel
ESC 2	50	32	Select programmable line spacing	Proprinter	Twinax: n/72-inch command previously set by ESC A is activated Coax: Closest LPI selected for LPI commands set on front panel

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC 3	51	33	Select n/216 line spacing	Proprinter and Epson	Twinax: (n/3)/72-inch sent (ignored on 5256 printer) Coax: Closest LPI selected for LPI commands set on front panel
ESC 4	52	34	Select italic mode	Epson	Ignored (not supported)
ESC 4	52	34	Set top-of-form	Proprinter	Current vertical format sent to establish new top-of-form
ESC 5	53	35	Cancel italic mode	Epson	Ignored (not supported)
ESC 5	53	35	Turn automatic line feed on/off	Proprinter	If following parameter is 1 (01h or 31h), LF added to each CR. If following parameter is 0 (00h or 30h), function is canceled.
ESC 6	54	36	Printable code area expansion	Epson	Ignored (not supported only Code Page 437 or 850 supported, not duplicate control codes)
ESC 6	54	36	Select international character set	Proprinter	Ignored (not supported only Code Page 437 or 850 supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC 7	55	37	Cancel ESC 6	Epson	Ignored (not supported)
ESC 7	55	37	Select standard character set	Proprinter	Ignored not supported)
ESC 8	56	38	Disable paper- out sensor	Proprinter and Epson	Ignored (not supported on EBCDIC printers)
ESC 9	57	39	Enable paper-out sensor	Proprinter and Epson	Ignored (paper-out always enabled on EBCDIC printers)
ESC :	58	3A	Copy ROM into RAM	Epson	Ignored (not supported)
ESC :	58	3A	Select elite pitch	Proprinter	Twinax: 12 CPI sent to 4214 and 5219 printers. Ignored on 5256 printer. 10 CPI sent to all other printers. Coax: 12 CPI sent if selected by front panel
ESC <	60	3C	Select uni-directional mode (1-line)	Proprinter and Epson	Ignored (not supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC =	61	3D	Set MSB to 0	Epson	Ignored (not supported only Code Page 437 or 850 supported)
ESC =	61	3D	Define user-defined characters	Proprinter	Ignored (not supported)
ESC >	62	3E	Set MSB to 1	Proprinter and Epson	Ignored (not supported only Code Page 437 or 850 supported)
ESC ?	63	3F	Reassign graphics mode	Proprinter and Epson	Ignored (not supported)
ESC @	64	40	Initialize printer	Proprinter and Epson	Commands to reset printer functions to defaults are sent
ESC A	65	41	Select n/72-inch line spacing	Epson	Twinax: n/72-inch sent (ignored on 5256 printer) Coax: Closest LPI selected for LPI commands set on front panel
ESC A	65	41	Set n/72-inch line spacing	Proprinter	Twinax: n/72-inch sent if selected by following ESC (32h) command (ignored on 5256 printer) Coax: Closest LPI selected for LPI commands set on front panel

Command					
ASCII	**DEC**	**HEX**	**Description**	**Printer Emulation**	**Interpretation**
ESC B	66	42	Set vertical tabs	Proprinter and Epson	Ignored (not supported LF sent)
ESC C	67	43	Set page length in lines	Proprinter and Epson	Page length set to number of lines defined by following parameter
ESC C	0 67	00 43 00	Set page length in inches	Proprinter and Epson	Ignored (not supported)
ESC D	68	44	Set horizontal tabs	Proprinter and Epson	Ignored (not supported tabs treated as spaces)
ESC E	69	45	Select emphasized mode (bold)	Proprinter and Epson	Character sent. SET ABSOLUTE HORIZONTAL POSITION sent to place printhead over character, then character sent again
ESC F	70	46	Cancel emphasized mode	Proprinter and Epson	Cancels emphasized mode commands

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC G	71	47	Select double-strike mode (bold)	Proprinter and Epson	Same as ESC E
ESC H	72	48	Cancel double-strike mode	Proprinter and Epson	Cancels double-strike mode commands
ESC I	73	49	Printable code are expansion	Epson	Ignored (not supported only Code Page 437 or 850 supported)
ESC I	73	49	Select font	Proprinter	Twinax: NLQ or DRAFT set on 4214 (0, 1, 4, 5 selects Draft; 2, 3, 6, 7 selects NLQ); ignored on all other printers Coax: NLQ Draft and Text is sent as selected on front panel.
ESC J	74	4A	Perform n/216-inch or n/180 line feed	Proprinter and Epson	A LF is sent if front panel setting for ESC J is active; if not, ignored.
ESC K	75	4B	Select single density graphics	Proprinter and Epson	Ignored (not supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC L	76	4C	Select double density graphics	Proprinter and Epson	Ignored (not supported)
ESC M	77	4D	Select elite pitch	Proprinter and Epson	Twinax: 12 CPI sent to 4214 and 5219 printers. Ignored on 5256 printer 10 CPI; sent to all other printers. Coax: 12 CPI is sent if selected on front panel.
ESC N	78	4E	Set skip-over- perforation	Proprinter and Epson	Ignored (not supported)
ESC O	79	4F	Cancel skip-over- perforation	Proprinter and Epson	Ignored (not supported)
ESC P	80	50	Select pica pitch	Epson	Twinax: 10 CPI sent. Ignored on 5256 printer. Coax: If 10 CPI only is sent it is ignored; if not, 10 CPI is sent.
ESC P	80	50	Begin or end proportional spacing	Proprinter	Proportional spacing selected on 5219 printer; ignored on all others 0131 begins proportional spacing 0030 ends proportional spacing)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC Q	81	51	Set right margin	Epson	Line length set as defined by following parameter
ESC Q	81	51	Deselect printer	Proprinter	Ignored (not supported)
ESC R	82	52	International character set	Epson	Ignored (not supported only Code Page 437 or 850 supported)
ESC R	82	52	Restore default tab settings	Proprinter	Ignored (tabs not supported are treated as spaces)
ESC S 0	83 00	53 00	Select superscript mode	Proprinter and Epson	Superscript set on 5219 printer; ignored on all other printers
ESC S 1	83 01	53 01	Select subscript mode	Proprinter and Epson	Subscript set on 5219 printer; ignored on all other printers
ESC T	84	54	Cancel superscript/subscript	Proprinter and Epson	Superscript canceled on 5219 printer; ignored on all other printers
ESC U	85	55	Turn unidirectional mode on/off	Proprinter and Epson	Ignored (not supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC W	87	57	Turn double-width on/off	Proprinter and Epson	Double-width command sent to 4214M2 (twinax) printer (01 or 31 selects 5 CPI; 00 or 30 returns to 10 CPI); ignored on all other printers
ESC X	88	58	Set left and right margins	Proprinter and Epson	Ignored (not supported)
ESC Y	89	59	High-speed double density graphics	Proprinter and Epson	Ignored (not supported)
ESC Z	90	5A	Quadruple density graphics	Proprinter and Epson	Ignored (not supported)
ESC \	92	5C	Set relative position	Epson	Ignored (not supported space is sent)
ESC \	92	5C	Print characters from symbol set	Proprinter	Ignored (not supported)
ESC ^	94	5E	Select 9-pin graphics	Epson	Ignored (not supported)
ESC ^	94	5E	Print 1 character from symbol set	Proprinter	Ignored (not supported)
ESC _	95	5F	Turn overscore on/off	Proprinter and Epson	Ignored (not supported)
ESC a	97	61	NLQ justification	Proprinter and Epson	Ignored (not supported)

Command					
ASCII	DEC	HEX	Description	Printer Emulation	Interpretation
ESC b	98	62	Set vertical tabs in channels	Proprinter and Epson	Ignored (not supported)
ESC i	105	69	Turn immediate mode on/off	Proprinter and Epson	Ignored (not supported)
ESC j	106	6A	Perform n/216-inch reverse LF	Proprinter and Epson	Ignored (not supported)
ESC k	107	6B	Select NLQ font	Proprinter and Epson	Ignored (not supported)
ESC l	108	6C	Set left margin	Proprinter and Epson	Ignored (not supported)
ESC p	112	70	Turn proportional mode on/off	Proprinter and Epson	Proportional mode turned on or off on 5219 printer; ignored on all other printers
ESC r	114	72	Select printing color	Proprinter and Epson	Ignored (not supported)
ESC s	115	73	Turn half-speed mode on/off	Proprinter and Epson	Ignored (not supported)
ESC t	116	74	Select character table	Proprinter and Epson	Ignored (not supported)
ESC x	120	78	Select NLQ or draft	Proprinter and Epson	Twinax: NLQ or DRAFT set on 4214 (00 or 30 selects draft; 01 or 31 selects NLQ); ignored on all other printers. Coax: Draft of NLQ is sent as selected on front panel

WARRANTY INFORMATION

Manufacturer's One Year Limited Warranty (United States)

The following warranty applies only to products purchased and operated within the United States.

I-O Corporation (I-O) warrants this product against defects in material and workmanship for a period of one year commencing from date of purchase by the original customer, when operated and maintained in accordance with I-O's published specifications. I-O's liability shall be limited, at its option and expense, to refund to buyer the actual amount paid by buyer or to repair or replace any defective or nonconforming product or part thereof, F.O.B. I-O's authorized repair depot. Buyer may obtain a replacement product by meeting the terms of the I-O Customer On-Site Exchange Repair Policy in effect at the time of the request.

THE EXPRESS WARRANTY SET FORTH ABOVE IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. OTHERWISE, THE PRODUCTS ARE SOLD AS IS WITHOUT FURTHER OBLIGATION OR LIABILITY ON THE PART OF I-O. I-O EXPRESSLY EXCLUDES ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

EXCEPT AS EXPRESSLY SET FORTH HEREIN, IN NO EVENT SHALL I-O BE LIABLE FOR ANY CLAIMS OR DAMAGE ARISING DIRECTLY OR INDIRECTLY FROM THE FURNISHING OR FAILURE TO FURNISH PRODUCTS, SPARE OR REPLACEMENT PARTS, INFORMATION OR SERVICES HEREUNDER. UNDER NO CIRCUMSTANCES SHALL I-O BE LIABLE IN ANY WAY FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT BASED ON BREACH OF WARRANTY, CONTRACT, OR NEGLIGENCE.

Customer On-Site Exchange Repair Policy

Terms, Conditions, and Limitations
Effective May 1, 1994[a]

For products covered by the I-O Corporation (I-O) Manufacturer's Limited Warranty (United States), I-O's Customer On-Site Exchange (COE) Repair Policy provides customers with a replacement unit for a defective product, subject to the following terms and conditions:

Call Customer Support

- If a product fails call I-O Customer Support for assistance at (801) 972-1446.

Verify Product Failure

- I-O will verify the product serial number, warranty coverage and product failure.

* You are responsible for assisting in verifying the product failure.

- When I-O Customer Support verifies a product failure they will issue a Return Merchandise Authorization (RMA) number for the failed product.

Replacement Units

- Replacement units are shipped from I-O's stock of refurbished units, subject to availability.

- Replacement units carry the same warranty as remaining on the original product.

- I-O's COE Repair Policy applies only to warranted product failures. Buyer guarantees payment for non-warranted product repairs or replacement.

Customer On-Site Exchange Repair Policy
(Continued)

Return Your Failed Unit

- When you return the failed product it must be shipped freight prepaid. Always note the RMA number on the outside of the package.

Install the Replacement Unit

- You are responsible for installing the replacement unit.
- After receiving the replacement unit please call I-O Customer Support if any assistance is required.

[a] I-O reserves the right to change the terms and conditions of this policy without notice.

Manufacturer's One Year Limited Warranty (International)

The following warranty applies only to products purchased or operated outside the United States.

I-O Corporation (I-O) warrants this product against defects in material and workmanship for a period of one year commencing from date of purchase by the original customer, when operated and maintained in accordance with I-O's published specifications. I-O's liability shall be limited, at its option and expense, to refund to buyer the actual amount paid by buyer or to repair or replace any defective or nonconforming product or part thereof, F.O.B. I-O's authorized repair depot. Buyer may obtain warranty service by meeting the terms of the I-O Return-to-Depot Repair Policy in effect at the time of the request.

THE EXPRESS WARRANTY SET FORTH ABOVE IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. OTHERWISE, THE PRODUCTS ARE SOLD AS IS WITHOUT FURTHER OBLIGATION OR LIABILITY ON THE PART OF I-O. I-O EXPRESSLY EXCLUDES ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

EXCEPT AS EXPRESSLY SET FORTH HEREIN, IN NO EVENT SHALL I-O BE LIABLE FOR ANY CLAIMS OR DAMAGE ARISING DIRECTLY OR INDIRECTLY FROM THE FURNISHING OR FAILURE TO FURNISH PRODUCTS, SPARE OR REPLACEMENT PARTS, INFORMATION OR SERVICES HEREUNDER. UNDER NO CIRCUMSTANCES SHALL I-O BE LIABLE IN ANY WAY FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT BASED ON BREACH OF WARRANTY, CONTRACT, OR NEGLIGENCE.

Return-to-Depot Repair Policy

Terms, Conditions, and Limitations
Effective May 1, 1994a

For products covered by the I-O Corporation (I-O) Manufacturer's Limited Warranty (International), I-O's Return-to-Depot (RTD) Repair Policy provides customers with warranty service for a defective product, subject to the following terms and conditions:

Call Customer Support

- If a product fails call I-O Customer Support for assistance at:

  (801) 972-1446 for all locations outside the United States.

Verify Product Failure

- I-O will verify the product serial number, warranty coverage and product failure.
- You are responsible for assisting in verifying the product failure
- When I-O Customer Support verifies a product failure they will issue a Return Merchandise Authorization (RMA) number to authorize return of the failed product.

Select Your Preferred Repair Location

- I-O's Customer Support Representative will assist you in identifying the nearest I-O authorized repair depot.
- I-O's Customer Support Representative will provide you with an RMA transmittal form referencing the assigned RMA number and the authorized repair depot address.

Return-to-Depot Repair Policy
(Continued)

Return Your Failed Unit

- Return the failed product to the I-O authorized repair depot previously identified, enclosing the RMA transmittal form. When you return the failed product it must be shipped freight prepaid.

- I-O's RTD Repair Policy applies only to warranted product failures. Buyer guarantees payment for non-warranted product repairs.

Install Your Repaired Unit

- I-O's authorized repair depot will service the faulty unit and return it to you, freight prepaid.

- You are responsible for installing the returned unit.

- After receiving the repaired unit please call I-O Customer Support if any assistance is required.

[a] I-O reserves the right to change the terms and conditions of this policy without notice.

Manufacturer's One Year Limited Warranty (European Area)

The following warranty applies only to products purchased and operated within the European Area.

I-O Corporation (I-O) warrants this product against defects in material and workmanship for a period of one year commencing from date of purchase by the original end-user, when operated and maintained in accordance with I-O's published specifications. I-O's liability shall be limited, at its option and expense, to refund to original end-user the actual amount paid by original end-user or to repair or replace any defective or nonconforming product or part thereof, F.O.B. I-O's authorized repair depot. Original end-user may obtain a replacement product by meeting the terms of the I-O Customer On-Site Exchange Repair Policy in effect at the time of the request.

THE EXPRESS WARRANTY SET FORTH ABOVE IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. OTHERWISE, THE PRODUCTS ARE SOLD AS IS WITHOUT FURTHER OBLIGATION OR LIABILITY ON THE PART OF I-O. I-O EXPRESSLY EXCLUDES ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

EXCEPT AS EXPRESSLY SET FORTH HEREIN, IN NO EVENT SHALL I-O BE LIABLE FOR ANY CLAIMS OR DAMAGE ARISING DIRECTLY OR INDIRECTLY FROM THE FURNISHING OR FAILURE TO FURNISH PRODUCTS, SPARE OR REPLACEMENT PARTS, INFORMATION OR SERVICES HEREUNDER. UNDER NO CIRCUMSTANCES SHALL I-O BE LIABLE IN ANY WAY FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT BASED ON BREACH OF WARRANTY, CONTRACT, OR NEGLIGENCE.

Customer On-Site Exchange Repair Policy

Terms, Conditions, and Limitations
Effective June 1, 1997[a]

For products covered by the I-O Corporation (I-O) Manufacturer's Limited Warranty (European Area), I-O's Customer On-Site Exchange (COE) Repair Policy provides original end-users with a replacement unit for a defective product, subject to the following terms and conditions:

Call Customer Support

- If a product fails call I-O Customer Support for assistance at 44(0) 1908 567722.

Verify Product Failure

- I-O will verify the product serial number, warranty coverage and product failure.
- You are responsible for assisting in verifying the product failure.
- When I-O Customer Support verifies a product failure they will issue a Return Merchandise Authorization (RMA) number for the failed product.

I-O Ships Replacement Unit

- Replacement units are shipped from I-O's stock of refurbished units, subject to availability.
- I-O will invoice you for full retail value of the replacement unit upon shipment from I-O.
- Replacement units carry the same warranty as remaining on the original product.
- I-O's COE Repair Policy applies only to warranted product failures. You must pay for non-warranted product repairs or replacement.

EUROPEAN COMMUNITY COMPLIANCE STATEMENT:

This product is in conformity with the protection requirements of EC Council Directives 72/23/EEC, and 89/336/EEC on the approximation of the laws of the Member States relating to: Standard EN60950 (Safety of Information Technology Equipment); Standard EN50082-1 (Generic Immunity Standard for Residential, Commercial, and Light Industrial Products); and Standard EN55022 (Limits and Methods of Measurement of Radio Interference from Information Technology Equipment).

WARNING: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.