## PCoIP® Host Software for Windows User Guide

TER1008001

Issue 6







Teradici Corporation #101-4621 Canada Way, Burnaby, BC V5G 4X8 Canada p +1 604 451 5800 f +1 604 451 5818 www.teradici.com



The information contained in this document represents the current view of Teradici Corporation as of the date of publication. Because Teradici must respond to changing market conditions, it should not be interpreted to be a commitment on the part of Teradici, and Teradici cannot guarantee the accuracy of any information presented after the date of publication.

This document is for informational purposes only. TERADICI MAKES NO WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, AS TO THE INFORMATION IN THIS DOCUMENT.

Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Teradici Corporation.

Teradici may have patents, patent applications, trademarks, copyrights, or other intellectual property rights covering subject matter in this document. Except as expressly provided in any written license agreement from Teradici, the furnishing of this document does not give you any license to these patents, trademarks, copyrights, or other intellectual property. Visit <a href="Teradici.com/patent">Teradici.com/patent</a> for additional information.

© 2013 Teradici Corporation. All rights reserved.

Teradici, PC-over-IP, and PCoIP are registered trademarks of Teradici Corporation in the United States and/or other countries. The names of actual companies and products mentioned herein may be the trademarks of their respective owners.

TER1008001 Issue 6 3



## **Revision History**

Version	Date	Description
6	March 04, 2013	Updated for release 4.0.10
5	September 05, 2012	Updated for release 4.0.8
4	August 13, 2012	Updated for release 4.0.7
3	February 17, 2012	Updated for release 3.5.20
2	February 4, 2011	Updated for release 3.3.20
1	August 26, 2010	Initial release

TER1008001 Issue 6 4



## **Contents**

Tab	ble of Figures	6
1	Introduction	9
1.1	Audience	9
2	PCoIP Host Software	10
2.1	System Requirements	11
2.2	VMware View Soft Client Restrictions	12
2.3	Release Notes	12
3	Installing PCoIP Host Software	13
3.1	Enabling the Host Driver Function	13
3.2	Installing PCoIP Host Software	14
4	Uninstalling PCoIP Host Software	20
4.1	Uninstalling the PCoIP Host Software for Windows	20
4.2	Disabling Host Driver Function	20
5	Using the PCoIP UI	21
5.1	Features	22
5.2	Network	26
5.3	Statistics	28
5.4	Monitors	29
5.5	Image	31
5.6	About	32
6	Troubleshooting	34
6.1	Debug Logs	38
6.2	Requirements for Local Cursor and Keyboard Feature	39
6.3	Requirements for Using the Client Display Topology	40
64	Tested System Configurations	40