Teradici PCoIP® Software Clients User Guide

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Revision History

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Contents

Revision History	. 3
1 Introduction	. 5
1.1 Audience	. 5
2 System Requirements	. 6
2.1 Client Platforms	6
2.2 Host Platforms	. 6
2.2.1 Remote Workstation Configuration	. 6
3 Installing/Uninstalling Teradici PCoIP Software Clients	. 8
3.1 Prerequisites	. 8
3.2 Teradici PCoIP® Software Client for Windows	. 8
3.2.1 Installing from the Windows Installation Wizard	. 8
3.2.2 Installing from the Windows Command Line	12
3.2.3 Uninstalling the Teradici PCoIP® Software Client for Windows	12
3.3 Teradici PCoIP® Software Client for Mac	13
3.3.1 Installing the Teradici PCoIP® Software Client for Mac	.13
3.3.2 Uninstalling the Teradici PCOIP® Software Client for Mac	.14
4 Using Teradici PCoIP Software Clients	.15
4.1 Connecting to a Teradici PCoIP® Remote Workstation Card	.15
4.1.1 Connecting Using the Teradici PCoIP Client GUI	.15
4.1.2 Connecting Using the Command Line	20
4.2 Changing the Teradici PCoIP Client Window Mode	20
4.3 Checking the Software Release	.21
4.4 Disconnecting a PCoIP Session	.23
5 Troubleshooting	.25
5.1 Teradici PCoIP Client Log Files	25
5.1.1 Locating Teradici PCoIP Client for Windows Log Files	26
5.1.2 Locating Teradici PCoIP Client for Mac Log Files	.26
Glossary of Definitions	.28



1 Introduction

Welcome to Release 1.0 of the Teradici PCoIP® Software Clients.

Teradici PCoIP® Software Clients, also referred to as Teradici PCoIP Clients, are applications for Windows and Mac computers that allow users to establish a PCoIP session with a remote workstation containing a Teradici PCoIP® Remote Workstation Card. This release supports the following Teradici PCoIP Clients:

- Teradici PCoIP® Software Client for Windows
- Teradici PCoIP® Software Client for Mac

This guide explains how to install, configure, and use these software clients. It includes details about the system requirements for client and host platforms and where you can find the Teradici PCoIP Client log files.

1.1 Audience

This guide is intended for administrators who are responsible for setting up Teradici PCoIP® Software Clients.



2 System Requirements

In this release, Teradici PCoIP® Software Clients are supported on the client and host platforms listed below.

To download the clients, log in to the <u>Teradici Support Center</u>, click the **Products** link at the top of the page, and then click the **Remote Workstation Solutions** link. The zipped installation files are located in the **PCoIP Client Software** section.

2.1 Client Platforms

Teradici PCoIP Clients can be installed on laptops and desktop computers running the following operating systems:

- Windows 8 (64 bit)
- Windows 7 (64 bit)
- Windows 7 (32 bit)
- Windows XP (32 bit)
- Mac OS X Mountain Lion (10.8)

2.2 Host Platforms

Teradici PCoIP Clients support TERA22x0 and TERA1202 Teradici PCoIP® Remote Workstation Cards running firmware release 4.1.0 or later.

The following host workstation operating systems are supported:

- Windows 7 (64 bit)
- Windows XP (64 bit)
- Linux CentOS (64 bit)

Note: In this release, the Teradici PCoIP® Software Client for Linux has been tested with CentOS version 5.6 and 6.4, but may be compatible with additional Linux distributions. Please see the <u>Teradici Support Center</u> for the most recent information on supported Linux distributions.

2.2.1 Remote Workstation Configuration

Certain prerequisites must be in place before you can connect to a Teradici PCoIP® Remote Workstation Card using a Teradici PCoIP Client. These requirements are explained below along with references to further information.

Remote Workstation Software Requirements

The remote workstation must have the following software installed:

- Windows workstations: PCoIP Host Software for Windows, version 4.0.10
- Linux workstations: PCoIP Host Software for Linux, version 4.1.6



To download this software, log in to the <u>Teradici Support Center</u>, click the **Products** link at the top of the page, and then click the **Remote Workstation Solutions** link. The zipped installation files are located in the **PCoIP Host Software** section.

For instructions on how to install and configure this software, please refer to the following documentation:

- Windows hosts: "PCoIP® Host Software for Windows User Guide" (TER1008001)
- Linux hosts: "PCoIP® Host Software for Linux User Guide" (TER1104006)

To download these guides, log in to the <u>Teradici Support Center</u> and click the **Doc Center** link at the top of the page. The guides are located in the **Remote workstation > PCoIP Host Software** section.

Graphics Card Settings for Windows and Linux Workstations

If the graphics card (GPU) on the remote workstation supports temporal dithering, this feature must be disabled before establishing a PCoIP session. Otherwise, blurriness, heavy packet loss, and high CPU usage will occur on the PC running the client during a PCoIP session.

The Windows Nvidia driver does not enable dithering by default, but most ATI drivers do. For more information, please see Knowledge Base support topic 15134-207 on the <u>Teradici</u> <u>Support Center</u>.

Display Settings for Windows and Linux Workstations

This release supports only a single monitor. On the remote workstation, this means that you can have only a single cable connecting the GPU and the Teradici PCoIP® Remote Workstation Card.

To set up the GPU and card connection:

- 1. Using the appropriate cable, connect the *lowest* number GPU port (DisplayPort or DVI) to the *first* port on the card.
- 2. If any other GPU ports are connected to card ports, disconnect them.
- 3. If you have made changes to these cabling connections during a PCoIP session, close the session and reboot the workstation. You can then initiate a new session.



3 Installing/Uninstalling Teradici PCoIP Software Clients

This section explains how to install and uninstall the following Teradici PCoIP Clients:

- Teradici PCoIP® Software Client for Windows
 - Installing from the Windows Installation Wizard
 - Installing from the Windows Command Line
 - Uninstalling the Teradici PCoIP® Software Client for Windows
- Teradici PCoIP® Software Client for Mac
 - Installing the Teradici PCoIP® Software Client for Mac
 - Uninstalling the Teradici PCoIP® Software Client for Mac

3.1 Prerequisites

Before installing a Teradici PCoIP Client:

- 1. Log in as administrator to the local machine or virtual desktop on which you will install the program. The installation requires administrator privileges.
- 2. For best results, close all open applications before beginning the installation.

3.2 Teradici PCoIP® Software Client for Windows

3.2.1 Installing from the Windows Installation Wizard

- 1. Copy the Teradici PCoIP Client installer executable (**PCoIP_Client_installer.exe**) to your local PC or virtual desktop.
- 2. Double-click the file to begin installation.
- 3. Select your desired language.

Installer L	anguage	×		
•	Please select a language.			
	English	•		
	ОК	Cancel		

4. Click **OK** and then **Next** to launch the installation wizard.



PCoIP Client					
ĊPC ⊙IP™	Welcome to the PCoIP Client Setup Wizard				
	This wizard will guide you through the installation of PCoIP Client.				
	It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.				
	Click Next to continue.				
TEBARICI					
	Next > Cancel				

5. Accept the license agreement by clicking I Agree.

PCoIP Client
License Agreement Please review the license terms before installing PCoIP Client. TERADICI
Press Page Down to see the rest of the agreement. BY CLICKING ON THE "I AGREE" BUTTON BELOW, YOU OR THE ENTITY THAT YOU REPRESENT ("LICENSEE") ARE UNCONDITIONALLY CONSENTING TO BE BOUND BY AND ARE BECOMING A PARTY TO THE SOFTWARE LICENSE AGREEMENT CONSISTING OF THIS PARAGRAPH AND THE FOLLOWING TERMS (THE "AGREEMENT") WITH RESPECT TO THIS PRODUCT. IF A SEPARATE WRITTEN LICENSE AGREEMENT WITH RESPECT TO THIS PRODUCT EXISTS BETWEEN LICENSEE AND TERADICI CORPORATION ("COMPANY"), THE TERMS OF THAT WRITTEN LICENSE AGREEMENT ("CLUDING THE PRE PRINTED TERMS OF ANY PUBCHASE
ORDER_CONFIRMATION OR SIMILAR DOCUMENT_WHICH WILL HAVE.
PCoIP Client 1,0,0,25113 - Cancel Cancel

6. Use the **Browse** button to select the folder in which to install the Teradici PCoIP Client or accept the default, and then click **Install**.



CoIP Client	
Choose Install Location Choose the folder in which to install PCoIP Client.	TEBARICI
Setup will install PCoIP Client in the following folder. To in Browse and select another folder. Click Install to start the	stall in a different folder, click installation.
Destination Folder C:\Program Files (x86))\Teradici\PCoIP Client\	Browse
Space required: 33.1MB Space available: 21.3GB	
PCoIP Client 1,0,0,25113	k Install Cancel

7. If you do not have the latest Microsoft Visual C++ Redistributable package installed on your machine, the following wizard appears to install the necessary runtime libraries. Click **Next**.

🕼 Microsoft Visual C++ 2008 Redistributable Setup	
Welcome to Microsoft Visual C++ 2008 Redistributable Setup	
This wizard will guide you through the installation process.	
	Next > Cancel

8. Enable I have read and accept the license terms, and then click Install.



📅 Microsoft Visual C++ 2008 Redistributable Setup	
License Terms	
Be sure to carefully read and understand all the rights and restrictions describ license terms. You must accept the license terms before you can install the so	ed in the ftware.
MICROSOFT SOFTWARE LICENSE TERMS MICROSOFT VISUAL C++ 2008 RUNTIME LIBRARIES (X86, IA64 AND X64), S PACK 1 These license terms are an agreement between Microsoft Corporation (or bas where you live, one of its affiliates) and you. Please read them. They apply software named above, which induces the media on which you received it, if terms also apply to any Microsoft • updates, • updates.	ERVICE eed on to the any. The
Press the Page Down key to see more text.	Print
I have read and accept the license terms.	Cancel

9. Click Finish to exit the Microsoft setup wizard.



10. If desired, enable **Create Desktop Shortcut**, and then click **Finish** to exit the setup wizard.



PCoIP Client	×				
Ė PC oIP™	Completing the PCoIP Client Setup Wizard				
	PCoIP Client has been installed on your computer.				
	Click Finish to close this wizard.				
	Create Desktop Shortcut				
TEBARISI					
	< Back Finish Cancel				

11. If you have created a desktop shortcut, the following icon will appear on your desktop:



3.2.2 Installing from the Windows Command Line

You can also perform a silent installation of the Teradici PCoIP Client by typing the following at the command-line prompt:

<location>\PCoIP_Client_installer.exe /S

where *<location>* is the full path to the folder containing the Teradici PCoIP Client installer.

Note: All default options are used for the silent installation. For example, a desktop shortcut will not be created.

3.2.3 Uninstalling the Teradici PCoIP® Software Client for Windows

- On the Windows desktop, navigate to Start > Control Panel > Programs and Features.
- 2. Select **PCoIP Client** in the program list.
- 3. Click Uninstall/Change.



3.3 Teradici PCoIP® Software Client for Mac

3.3.1 Installing the Teradici PCoIP® Software Client for Mac

- 1. Copy the Teradici PCoIP Client disk image file (**PCoIPClient.dmg**) to your Mac desktop.
- 2. Double-click the file to mount the volume.
- 3. Accept the license agreement by clicking the Agree button.



4. In the **PCoIPClient** volume window, drag the **PCoIPClient** icon into the **Applications** folder icon to install the program.

000		PCoIPClient	
A		DAT	
Applications	PCoIPClient	README.TXT	



- 5. If desired, you can also create an alias from this window:
 - a. Double-click on the Applications folder icon to open the folder.
 - b. Right-click on the **PCoIPClient** application in the list of applications, and then select **Make Alias** from the popup menu.
 - c. Drag the alias to your desktop or Dock.
- 6. To eject the volume when you are finished, drag it to the trash.

3.3.2 Uninstalling the Teradici PCoIP® Software Client for Mac

Simply navigate to the **Applications** folder and drag the **PCoIPClient** program to the trash.



4 Using Teradici PCoIP Software Clients

This section explains how to use Teradici PCoIP Clients to connect to a Teradici PCoIP® Remote Workstation Card, and how to configure a client to save your connection details.

For the current release, the following limitations apply:

- Using a connection broker to connect to a workstation is not supported.
- PCoIP sessions between a Teradici PCoIP® Software Client for Windows and a remote Windows workstation do not support the **Ctrl+Alt+Delete** command sequence. Before connecting using this client, make sure you are already logged on to the workstation and the screen is not locked. If your Windows workstation screen is locked or you are logged off, use a Teradici PCoIP® Zero Client to log back on before continuing with the following instructions.

Note: When a session is first connected, it takes a few seconds before you can take control of the mouse. This is normal behavior.

4.1 Connecting to a Teradici PCoIP® Remote Workstation Card

You can use a Teradici PCoIP Client to connect to a workstation either from the Teradici PCoIP Client GUI or from a command line.

4.1.1 Connecting Using the Teradici PCoIP Client GUI

1. Double-click the **PCoIP** Client desktop icon, alias, or program file (**pcoip_client.exe** for Windows or **PCoIPClient** for Mac) to launch the application.



💼 Teradici PCoIP Client		
TERADICI	•	
	Welcome to Teradici PCo	DIP [®] Client
	Workstation Address:	e.g. pcoip.teradici.com
	*Connection Name:	e.g. My Work Windows 7 Machine CONNECT
		optional: a name to identify your profile

- 2. In the **Workstation Address** text box, enter the fully qualified host name or IP address of the Teradici PCoIP® Remote Workstation Card installed in the remote workstation.
- Optional: In the Connection Name text box, enter a name for your connection. This field accepts any UTF-8 Unicode character.
 Note: This name will be saved so that the part time you want to connect to this best

Note: This name will be saved so that the next time you want to connect to this host, you only need to click the saved connection name.





4. Click the **CONNECT** button.

Saved Connections

If you have entered a connection name for a host, the Teradici PCoIP Client automatically saves the connection details.

1. To reconnect, simply click the button for the saved connection. The button label displays the connection name you assigned when you configured the connection.

Teradici PCoIP Client					- - ×
TERADICI					
	Teradici PColP® Client				
	Reconnect by selecting a pr	eviously saved connectio	on:		
	Windows 65.144	0			



Teradici PCoIP Client					-O×
TERADICI					
	Teradici PColP® Client				
	Reconnect by selecting a p	reviously saved connect	tion:		
	• Windows 65.144	Windows 65.144 URL: 192.168.65	5.144		

2. To see the IP address, hover your mouse over the saved connection.

3. To rename or delete a saved connection, click the configure button on the right, and then select the desired option from the popup menu.



New Connections

To connect to a different host:





- 1. Click the **NEW CONNECTION** button.
- 2. Enter the workstation address and an optional connection name.

💼 Teradici PCoIP Client			l ×
TERADICI	-		
	Welcome to Teradici PC	colP® Client	
	Workstation Address:	192.168.54.247	
	Connection Name:	Windows 54.247 CONNECT	
		optional: a name to identify your profile	
	BACK		

- 3. Click the **CONNECT** button to connect, or the **BACK** button to return to the previous menu without connecting or saving the connection.
- 4. If you have saved multiple connections, simply click on the desired one to reconnect. The example below shows three saved connections.



Teradici PCoIP® Client Reconnect by selecting a p Windows 65.144	vreviously saved connect	tion:	54.247	•	•	
NEW CONNECTION						

4.1.2 Connecting Using the Command Line

To connect to a Teradici PCoIP® Remote Workstation Card by launching the Teradici PCoIP Client from the Windows or Mac OS X command line:

- 1. Change to the directory where the Teradici PCoIP Client is installed. The default locations are listed below:
 - Windows: C:\Program Files (x86)\Teradici\PCoIP Client\bin
 - Mac OS X: /Applications/PCoIPClient.app/Contents/MacOS
- 2. Type the following command at the prompt:
 - Windows: pcoip_client -b <fully qualified host name or IP address of host card>
 - Mac OS X: ./pcoip_client -b <fully qualified host name or IP address of host card>

To see a list of all **pcoip_client** command parameters, type the following at the prompt:

- Windows: pcoip_client --help
- Mac OS X: ./pcoip_client --help

4.2 Changing the Teradici PCoIP Client Window Mode

The **Teradici PCoIP** Client window can be displayed in full-screen mode or windowed mode. Full-screen is the recommended mode to use for best results.

Note: In windowed mode, the **Teradici PCoIP Client** window must be sized to at least the minimum resolution supported by the host desktop.



You can toggle between windowed and full-screen modes using the following key sequence:

- Windows: Ctrl+Alt+Enter
- Mac OS X: option+command+return

When you are in windowed mode from either client, you can also use the View > Show Fullscreen menu to enter full-screen mode.

📩 Teradici PCoIP Client - Workstation :: 192.168.65.144
File View Help
Show Fullscreen
Recycle Bin
Computer
Network

Note: Maximizing the window does not put the **Teradici PCoIP** Client window into full-screen mode.

4.3 Checking the Software Release

The Teradici PCoIP Client GUI contains an **About** button in the lower left area of the window. Click this button to display the Teradici PCoIP Client software release version.





You can also display the software release version during a PCoIP session from the Teradici PCoIP Client GUI.

If you have connected using the Teradici PCoIP Client for Windows, select the **Help** > **About** menu.



If you have connected from the Teradici PCoIP Client for Mac, select the **Teradici PCoIP Client > About Teradici PCoIP Client** window.





4.4 Disconnecting a PCoIP Session

You can disconnect your session and close the **Teradici PCoIP** Client window in the following ways:

Disconnecting from the Teradici PCoIP Client for Windows

Press Ctrl+Alt+F12 to disconnect your session. If you are in windowed mode, you can also select the File > Exit menu.





Disconnecting from the Teradici PCoIP Client for Mac

Press fn+control+option+F12 to disconnect your session. You can also use the Mac OS X Teradici PCoIP Client > Quit Teradici PCoIP Client menu (or simply press command+Q).

	Teradici PCoIP Client V	iew	
0	About Teradici PCoIP Cli	ent	Teradici PCoIP Client
F	Services	►	
Recyc	Hide Teradici PCoIP Clier Hide Others Show All	nt ೫H ℃೫H	
Á	Quit Teradici PCoIP Clier	nt #Q	
Compu	uter		
(Ç			
Netwo	ork		



5 Troubleshooting

Many problems can be avoided by taking the following measures before you initiate a PCoIP session between a Teradici PCoIP Client and a Teradici PCoIP® Remote Workstation Card:

- Check that you have the correct firmware version installed on the Teradici PCoIP® Remote Workstation Card (see <u>Host Platforms</u>) and the correct software version installed on the remote workstation (see <u>Remote Workstation Software Requirements</u>).
- On the remote workstation, check that the GPU and card are connected correctly (see Display Settings for Windows and Linux Workstations.
- On the remote workstation, make sure temporal dithering is disabled on the GPU if it supports this feature. For details, see <u>Graphics Card Settings for Windows and Linux</u> <u>Workstations</u>).
- For PCoIP sessions between a Teradici PCoIP® Software Client for Windows and a Windows Teradici PCoIP® Remote Workstation Card, make sure you are already logged on to the workstation and the screen is not locked before starting the session. If necessary, use a Teradici PCoIP® Zero Client to log on to the workstation or to unlock the screen. You can then connect to the workstation using the Teradici PCoIP® Software Client for Windows.

For information about these and other issues, please see "Teradici PCoIP® Software Clients Release Notes (TER1301002).

If you experience a problem and require customer support, please log in to the <u>Teradici</u> <u>Support Center</u> and submit a trouble ticket. To help engineers analyze the problem, attach as much relevant information as you can, such as screen shots and Teradici PCoIP Client log files.

5.1 Teradici PCoIP Client Log Files

The Teradici PCoIP Client logs are text files that contain system and session information about your connection, and are therefore useful for troubleshooting problems. A new log file is created each time you use a Teradici PCoIP Client to initiate a PCoIP session.

File names for Teradici PCoIP Client logs always begin with **pcoip_client_**, followed by the date the log was created, a unique identifier, and a **.txt** extension.

The figure below shows some sample entries in a Teradici PCoIP Client log file.



pcoip client 2013 09 04 00002b58.txt - Notepad	
File Edit Format View Help	
09/04/2013, 13:52:33.049> LVL:2 RC: 0	MGMT_SYS :Teradici Corporation (c)2007-2013
09/04/2013, 13:52:33.049> LVL:2 RC: 0	MGMT_SYS :Software Build ID: 1.0.0.25023
09/04/2013, 13:52:33.049> LVL:2 RC: 0	MGMT_SYS :Software Build date: Sep 4 2013 12:39:26
09/04/2013, 13:52:33.049> LVL:2 RC: 0	PRI :Tera device family: SOFT_PCOIP_CLIENT —
09/04/2013, 13:52:33.049> LVL:2 RC: 0	PRI :Tera device family: SOFT_PCOIP_CLIENT
09/04/2013, 13:52:33.049> LVL:2 RC: 0	MGMT_ENV :Environment manager is enabled
09/04/2013, 13:52:33.049> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_MGR::load_client_config_from_stores[1]: D ⁴
09/04/2013, 13:52:33.049> LVL:2 RC: 0	MGMT_ENV :Setting ENV variable[97]: pcoip.enable_transport_hdr = 1
09/04/2013, 13:52:33.049> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_REGISTRY::Registry setting parameter pcoip
09/04/2013, 13:52:33.050> LVL:2 RC: 0	MGMT_ENV :Setting ENV variable[36]: pcoip.enable_build_to_lossless
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :CTERA_MGMT_CFG_REGISTRY::Registry setting parameter pcoir
09/04/2013, 13:52:33.050> LVL:2 RC: 0	MGMT_ENV :Setting ENV variable[31]: pcoip.minimum_image_quality =
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_REGISTRY::Registry setting parameter pcoip
09/04/2013, 13:52:33.050> LVL:2 RC: 0	MGMT_ENV :Setting ENV variable[32]: pcoip.maximum_initial_image_qu
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_REGISTRY::Registry setting parameter pcoip
09/04/2013, 13:52:33.050> LVL:2 RC: 0	MGMT_ENV :Setting ENV variable[33]: pcoip.maximum_frame_rate = 24
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_REGISTRY::Registry setting parameter pcoip
09/04/2013, 13:52:33.050> LVL:2 RC: 0	MGMT_ENV :Setting ENV variable[59]: pcoip.use_client_img_settings
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_REGISTRY::Registry setting parameter pcoip
09/04/2013, 13:52:33.050> LVL:2 RC: 0	MGMT_ENV :Configuration registry HKEY_LOCAL_MACHINE\SOFTWARE\Polic*
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_MGR::load_client_config_from_stores[2]: Pr
09/04/2013, 13:52:33.050> LVL:2 RC: 0	MGMT_ENV :CTERA_MGMT_CFG_FILE::load_file: No configuration file at
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :CTERA_MGMT_CFG_MGR::]oad_c]jent_confjg_from_stores[3]: Dj
09/04/2013, 13:52:33.050> LVL:0 RC: 0	MGMT_ENV :cTERA_MGMT_CFG_MGR::load_client_config_from_stores[4]: D'
•	

5.1.1 Locating Teradici PCoIP Client for Windows Log Files

For computers running Windows, you can access Teradici PCoIP Client log files as follows:

- 1. Open a Windows Explorer window.
- 2. Use the address bar at the top of the Explorer window to navigate to the logs:
 - For Windows 7 and Windows 8 (64 bit), navigate to the following folder: C:\Users\<user_name>\AppData\Local\teradici\PCoIPClient\logs
 - For Windows XP, type the following path in the address bar: C:\Documents and Settings\<user_name>\Local Settings\application data\Teradici\PCoIPClient\logs
- 3. Copy and paste the file to another location, or double-click it to open the file and display its contents.

5.1.2 Locating Teradici PCoIP Client for Mac Log Files

On a Mac computer, Teradici PCoIP Client log files are located within the user's Home Library folder, which is hidden by default. The recommended way to access Home Library files is to use the Mac OS X Console.

- 1. To open the Console, go to the **Applications** > **Utilities** folder, and then double-click **Console**.
- 2. In the **FILES** section of the **Log List** pane on the left, navigate to the following folder: ~/Library/Logs/Teradici/PCoIPClient
- 3. Select the desired log file to view its contents in the main pane.
- 4. To copy the contents:
 - a. Click anywhere in the log contents, and then select Edit > Select All.
 - b. Select Edit > Copy.
 - c. Paste the contents into an email or text file.

You can also display log files in a Mac OS X terminal window.

1. To open a terminal window, go to the **Applications** > **Utilities** folder, and then doubleclick **Terminal**.



- Navigate to the Teradici PCoIP Client log folder by typing the following command at the command line prompt: cd ~/Library/Logs/Teradici/PCoIPClient
- 3. Type **Is** to display the list of log files.
- 4. To view the contents of a file in a read-only editor, type the following command: view <*file_name*>
 Note: Rather than typing a long file name into the command, you can select the file, press command+C to copy it, then paste the name using command+V.
- 5. To exit the editor, type the following command:

:q





Glossary of Definitions

DisplayPort

A type of digital video interface used in 2nd generation Teradici PCoIP Remote Workstation Cards (miniDP), 2nd generation Teradici PCoIP Zero Clients, and also in some graphics cards.

DVI

Digital Visual Interface. A type of digital video interface used in 1st generation Teradici PCoIP Remote Workstation Cards and Teradici PCoIP Zero Clients, some 2nd generation Teradici PCoIP Workstation Cards and Teradici PCoIP Zero Clients, and also in some graphics cards.

GPU

Graphics Processing Unit. The graphics card on a PC or work-station.

log files

Text files that contain system and session information about each PCoIP session. Teradici PCoIP Software Client log files begin with "pcoip_client_", followed by the date the log was created, a unique identifier, and a ".txt" extension.

PCoIP Host Software for Linux

A software package on a host Linux PC or workstation that allows administrators to manage some Teradici PCoIP Remote Workstation Card features used by the Teradici PCoIP Software Clients.

PCoIP Host Software for Windows

A software package on a host Windows PC or workstation that allows administrators to manage some Teradici PCoIP Remote Workstation Card features used by the Teradici PCoIP Software Clients.

TERA1202

First-generation Teradici processor supporting Teradici PCoIP Remote Workstation Card functionality. TERA1202 cards support two displays at a resolution of 1920x1200.

TERA2220

Second-generation Teradici processor supporting Teradici PCoIP Remote Workstation Card functionality. TERA2220 cards support two displays at a resolution of 1920x1200 or one display at a resolution of 2560x1600.



TERA2240

Second-generation Teradici processor supporting Teradici PCoIP Remote Workstation Card functionality. TERA2240 cards support four displays at a resolution of 1920x1200 or two displays at a resolution of 2560x1600.

Teradici PCoIP host

The host or server side of a PCoIP system. In this release, Teradici PCoIP Software Clients support connections to remote Windows and Linux workstation hosts containing Teradici PCoIP Remote Workstation Cards.

Teradici PCoIP Software Clients

Applications for Windows and Mac computers that allow users to establish PCoIP sessions with Teradici PCoIP Remote Workstation Cards.