

Update Firmware

- Open Your PCoIP Management Console
- Make sure you group your device, it will make the process easier

-Now navigate to the device like shown below



Import Firmware

-Now you must import the new firmware

-To do this select the *import firmware* to the left (Red arrow shown above).

-Now save the 4.1.2 firmware file attached in the email somewhere accessible like your desktop

- Now browse for it as shown below and then select the import now button







Update Device firmware

-Now click the <u>Update Device</u> firmware link to the left as shown below (red arrow)

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-Now select the firmware you to choice to update to and click the *update device* link to the right of the firmware version as shown below.

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-Now select a group of devices to update

-Then schedule an update as shown below.



P: 800-871-9998 W: www.iocorp.com E: support@iocorp.com





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View status

-This will let you check the current update and past ones to make sure they completed okay

-Select the link to the left view status to check current and past upgrades



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